



**LORD'S**  
THE HOME OF CRICKET

**2009**  
**TICKET**  
APPLICATION  
BROCHURE

# M.C.C. Ticket Office

Lord's Ground, London NW8 8QN

telephone: 020 7432 1000; fax: 020 7616 8700

e-mail: [ticketing@mcc.org.uk](mailto:ticketing@mcc.org.uk); website: [www.lords.org](http://www.lords.org)

## Winter Opening Hours

until Thursday 9th April 2009

Mondays to Thursdays—9.30 a.m. to 5.30 p.m.; Fridays—9.30 a.m. to 4.30 p.m.

Weekends & public holidays—closed

## Summer Opening Hours

from Friday 10th April 2009

Mondays to Fridays—9.30 a.m. to 5.30 p.m.; weekends & public holidays—closed

(unless a match is being played at Lord's)



## Warning—Unauthorised Ticket Sales

Genuine tickets for major matches at Lord's are obtainable only from M.C.C. or its authorised agents. The Club hereby gives notice of its policy to identify tickets being illegally re-sold or transferred to unauthorised agents or other third parties. Holders of such tickets, which may be stolen, shall be refused admittance to the Ground or removed from the Ground and interviewed by the Metropolitan Police.



# Major Matches at Lord's in 2009

excluding matches at Lord's in the I.C.C. World Twenty20 England 2009

<i>England v. West Indies (npower Test Match):</i>	Wednesday 6th May to Sunday 10th May
<i>Middlesex v. Surrey (Twenty20 Cup):</i>	Monday 25th May
<i>Middlesex v. Essex (Twenty20 Cup):</i>	Friday 26th June
<i>Middlesex v. Sussex (Twenty20 Cup):</i>	Sunday 28th June
<i>England v. Australia (npower Test Match):</i>	Thursday 16th July to Monday 20th July
<i>Friends Provident Trophy Final:</i>	Saturday 25th July
<i>England v. Australia (NatWest Series):</i>	Sunday 6th September
<i>England v. Australia (NatWest Series):</i>	Saturday 12th September

For a full list of matches to be played at Lord's, please visit M.C.C.'s website:  
[www.lords.org](http://www.lords.org) or contact the M.C.C. Ticket Office.

# Applying for Tickets

For major matches, tickets are available in advance. It is strongly recommended that applicants who wish to attend these matches submit postal or internet applications for inclusion in the ballots. All applications for tickets are made in accordance with the *Conditions for the Sale of Tickets* (please refer to page 6).

The Committee has determined that all seats in the Public Stands are designated non-smoking.

Tickets for the Fifth Day of the England v. West Indies npower Test Match are not sold in advance. If this Test Match continues into the Fifth Day, admission is made by payment at the Ground entrance on the day.

For all non-major matches at Lord's there is no reserved seating, and admission is made by payment at the Ground entrance on the day. However, the Committee reserves the right to sell tickets in advance for any non-major match.

## FIRST CLASS COUNTY MEMBERS

Members of First Class County Cricket Clubs are entitled to receive priority Application Forms for all major matches at Lord's. Their applications receive priority over the General Public. Tickets are allocated before the ballots are held, but only if Application Forms are completed and submitted, with the appropriate arrangements for payment, so as to arrive at Lord's no later than *Friday 20th February 2009*. Members of First Class County Cricket Clubs must obtain, from their Counties, Application Forms bearing the County Club stamp. If applied for, First Class County Members must indicate an order of preference in respect of the first four days of the Australia Test Match and the One-Day-Internationals where, subject to availability, a maximum of one of these match days will be allocated. Applications are dealt with in strict order of receipt, and, as the availability of tickets cannot be guaranteed, an early application is advised.

## POSTAL APPLICATIONS

The Application Forms enclosed with this brochure should be completed and returned (by post or in person) to the M.C.C. Ticket Office no later than *Tuesday 3rd March 2009*. Applications for tickets must be made on the official Application Forms.

## INTERNET APPLICATIONS

For major matches, internet applications for inclusion in the ballots for tickets must be transmitted to the Ticket Office and be received by *4.00 p.m. on Tuesday 3rd March 2009*. All internet applications are completed with notification to the applicant of a reference number; and confirmation is sent to the applicant by e-mail, with details of the application. Applications for the ballots may be made until the above date.

## TELEPHONE BOOKINGS

For all major matches the M.C.C. Ticketline will open on *Tuesday 14th April 2009*, after the completion of the ballots. All major match tickets will be subject to availability, which

cannot be guaranteed. Telephone bookings may be made by using Visa, Mastercard, Maestro or Amex *only* on: 020 7432 1000. A booking fee of £3 will apply to each transaction.

## INTERNET BOOKINGS

Internet bookings, which may be made 24 hours a day, will commence at 9.30 a.m. on *Tuesday 10th March 2009* after the completion of the ticket ballots. All major match tickets will be subject to availability, which cannot be guaranteed. All internet bookings are completed with notification to the purchaser of a reference number, and confirmation is sent to the purchaser by e-mail, with details of the booking. The M.C.C. website may be visited at [www.lords.org](http://www.lords.org) and tickets may be purchased by following the appropriate links. No booking fee applies to internet transactions.

## YOUNG SPECTATORS

Tickets for children under the age of 16 years are available at reduced prices, as shown on the Application Forms. "Babes-in-arms" are admitted free so long as they do not occupy a seat, and baby-changing facilities are available in the Mound Stand, Grand Stand and North Clock Tower lavatories.

## SCHOOL PARTIES

For all matches at Lord's there are special arrangements for the accommodation of School Parties of more than eight pupils.

In respect of major matches, the *School Party Application Form* is available on request from the M.C.C. Ticket Office. Applications for School Parties are dealt with in strict order of receipt, and the availability of tickets cannot be guaranteed.

On many non-major match days, M.C.C. offers free admission to organised groups of supervised school children who wish to visit the Ground. There are also special arrangements on certain Middlesex match days during August. Further information is available from the M.C.C. Ticket Office from *Monday 2nd February 2009*.

# Spectators with Disabilities

M.C.C. recognises that many people who wish to visit Lord's on match days may have special requirements. The Club welcomes everyone to the Ground; details of the facilities and services available to spectators, especially those with special needs, are summarised below.

## ACCESS

There is level access between areas in most parts of Lord's. • The Food Village and the Harris Garden are accessible via level access roadways. • The Ticket Office, Coronation Garden and The Lord's Tavern Bar & Brasserie (located by the Grace Gate) are served by ramps. • On each staircase, every step is painted with a yellow line, two inches in width. • Access to the Grand Stand, Mound Stand, the Lower Tiers of the Compton and Edrich Stands and the Tavern Concourse may be made via short staircases. • Passenger lifts can be used to reach the upper tiers of the Grand and Mound Stands. • Applicants are asked to make it clear, when they apply, that their comfort would be enhanced by being provided with tickets which admit to seats at ground level, or to seats to which access may be made via a short staircase.

## AUDIO DESCRIPTION

M.C.C. has launched an audio description service, to enable blind and partially sighted ticket holders to receive a ball-by-ball commentary on every match played at Lord's. Headsets are available from stewards or from the Head Steward's Office (which is located at the rear of the Mound Stand).

## DISABLED PERSONS' LAVATORIES

These are located in the following areas: Pavilion (ground level, by the North Door entrance); Mound Stand (ground level); Warner Stand (ground level); North Clock Tower (ground level); Grand Stand west (ground level); and Grand Stand east (ground level). • Access to such facilities is by use of a RADAR key. Anyone who requires access but is not in possession of a RADAR key is asked to contact the nearest steward. • These facilities have emergency lighting and audio alarms fitted which users may operate should they so require. • All lavatories at Lord's have non-slip floors.

## INDUCTION LOOP

There is an induction loop fitted within the Grand Stand. Those persons who have hearing aids fitted should set their devices to the 'T' position.

## LIFTS

The lifts which serve the Grand Stand and Mound Stand are accessible from level-access roadways. • All passenger lifts within Lord's are fitted with emergency telephones, directly connected to the Grace Gate. • Push buttons within all lifts at Lord's are low-level and can be operated by wheelchair users. The buttons also have enhanced tactile signage to assist those who are blind or partially sighted.

## PARKING

Further information regarding the special arrangements which M.C.C. makes for car parking, and details of car parks which are situated within a mile or so of the Ground, will be sent to all successful applicants. Although no car parking is available within the Ground, Set-Down-and-Pick-Up Passes may be obtained from the M.C.C. Club Facilities Department (telephone: 020 7616 8653).

## SIGNAGE

All signage inside Lord's and at the entrances to the Ground has upper- and lower-case lettering, with a high contrast between the characters and the background colours of the signs, for ease of visibility.

## STEWARDS

M.C.C. stewards are trained to assist spectators with special needs if necessary.

## WHEELCHAIR ENCLOSURES

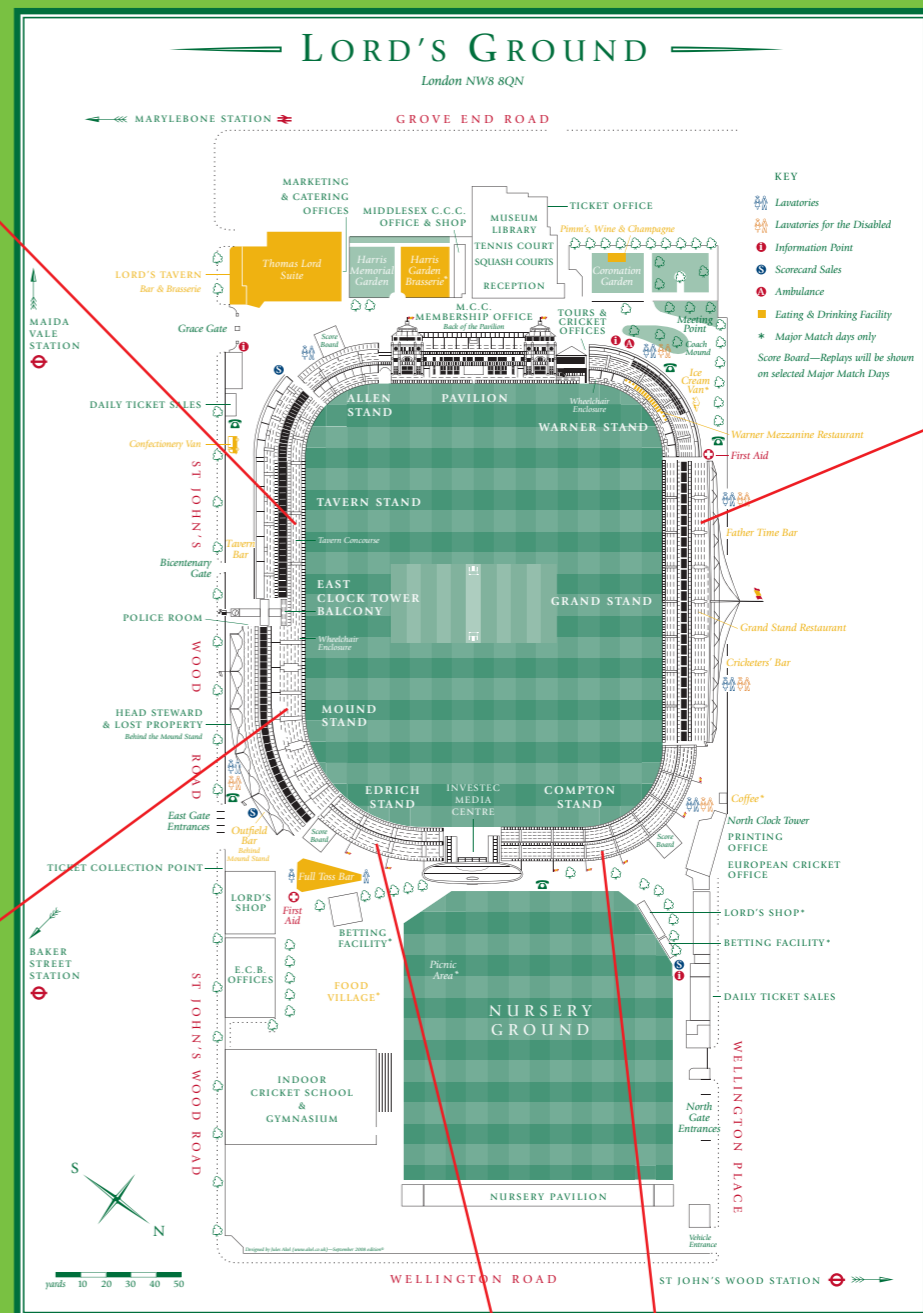
On major match days, there are two special enclosures within Lord's for spectators who are confined to wheelchairs, and their companions. These enclosures are in front of the Warner and Mound Stands. It should be noted that whilst both areas offer excellent, unobstructed views of the cricket, neither of these areas is under cover. • Dedicated stewards will be available to assist spectators in both Wheelchair Enclosures. • For safety reasons, the Warner Stand Wheelchair Enclosure may not be available on non-major match days. Availability of these areas should be checked, by those who wish to use them, upon arrival at the Ground. • Tickets for the Wheelchair Enclosures will be allocated by a ballot, and full details are printed on the application form.

# Description of the Public Stands

For further information and imagery please visit [www.lords.org](http://www.lords.org)

The **Tavern Concourse** is available only on certain major match days. Situated next to the Mound Stand, these seats provide a ground-level side-on view of play. The Tavern Concourse is uncovered and all seats have a view of a new scoreboard/replay screen.

The **Mound Stand** is situated on the St John's Wood Road side of the Ground; these seats provide a ground-level side-on view of play, from approximately over Mid Wicket or Square Leg. The Mound Stand is divided into covered and uncovered seating areas. All seats have a view of a new scoreboard/replay screen.



The **Grand Stand** provides a ground-level, side-on view of play. It is divided into covered and uncovered seating areas. All seats have a view of a new scoreboard/replay screen.

The **Edrich and Compton Stands** (Upper Tiers) are situated at the Nursery End of the Ground, these uncovered seats provide an elevated view of play from behind the bowler's arm or over Long On/Long Off. All seats have a view of a new scoreboard/replay screen. The Compton and Edrich Stands (Lower Tiers) are beneath the Upper Tiers; these covered seats provide a ground-level view of play from behind the bowler's arm or over Long On/Long Off. Seats in the front sections of both stands have a view of a new scoreboard/replay screen.

All Public Stand seats are designated non-smoking

# Conditions for the Sale & Distribution of Tickets

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1. Tickets for use by members of the General Public will, in the event of an oversubscription, be allocated by ballots held on **Wednesday 4th March 2009**. The ballots will be held in respect of each major match day. The purpose of the ballots is to distribute all available tickets amongst as large a number of applicants as possible. Applicants should be aware that success in each ballot is not guaranteed. All applicants must agree to adhere to the Conditions for the Sale of Tickets as printed herein.
2. For inclusion in the ballots, applications for tickets must be made by sending in a completed official Application Form or by submitting an order via the Club's internet facility, by **Tuesday 3rd March 2009**. No applicant may apply for more tickets than the number specified on the Application Form or internet. A postal applicant who wishes his or her tickets to be allocated next to those of another applicant, must ensure all forms are returned to M.C.C. in the same envelope with a brief covering note. Internet applicants must email the Club with the confirmation order numbers of the applicants wishing to be seated together.
3. A booking fee is payable to applications received by post, which is £5 for a cheque payment, or £3 for Credit or Debit Cards. However, no fee is payable in respect of applications made via the internet. Postal applicants must submit a separate payment in respect of each Application Form that accompanies this brochure.
4. Applicants must pay by Credit or Debit Card; alternatively, postal applicants may submit an Open Cheque endorsed to an upper limit equal to the value of the tickets requested, including the booking fee. Any Application Form which has been incorrectly completed will be unsuccessful and returned. If an applicant attempts to pay by a Credit or Debit Card which is subsequently cancelled, the M.C.C. Ticket office must be immediately advised of the new details of the Credit or Debit Card in order to avoid any delay in processing the application.
5. After the completion of the ballots, tickets will be allocated to successful applicants. For administrative reasons, applicants are asked not to enquire before **Thursday 16th April 2009**, as to the precise outcome of their applications. Applications which are received after the ballots have been held and will be dealt with in strict order of receipt.
6. A ticket must not be re-sold or transferred, save that if more than one ticket is allocated to an applicant, those tickets may be used only by the applicant and the person or persons intending to accompany such applicant to Lord's. An applicant may transfer or re-sell a ticket at face value to a person who intends to accompany him or her, but no person shall re-sell or attempt to re-sell any ticket or tickets for an amount of money greater than the value printed on each ticket. All applicants and the persons intending to accompany them must fully understand that their tickets are otherwise

strictly non-transferable and that such tickets may not, under any circumstances, be auctioned, offered for sale or re-sale in any manner whatsoever or used in contravention of these Conditions.

7. Any ticket which is allocated to any person shall not be used for commercial hospitality by any person or company trading for that purpose; and without prejudice to the generality of the foregoing the holder of such a ticket shall not, as part of a hospitality package or for any other reason, purvey, advertise, auction, or otherwise offer for sale, or use as a competition prize, the ticket or tickets allocated to that person without the written permission of the Secretary & Chief Executive of M.C.C.
8. A duplicate ticket, issued as a replacement for any ticket which has been stolen, lost or temporarily mislaid, will be issued by M.C.C. only on production of a written statement *by the person who originally purchased the ticket*. If stolen, it is imperative that the theft is reported to the Police in order that a crime number can be allocated. This number is to be quoted on your written statement for duplicate tickets. An administrative charge of 10% of the face value will be made for each duplicate ticket.
9. Any ticket acquired in breach of these Conditions shall be null and void. M.C.C. shall be entitled to confiscate or invalidate any ticket or tickets which are offered for sale or acquired in contravention of these Conditions. All tickets are sold subject to the M.C.C. General Ground Regulations which are hereby incorporated into these Conditions. Additional copies are displayed at all entrances to the Ground, around Lord's and are available from M.C.C. on request to the Secretary & Chief Executive.
10. For major matches, a Refund Scheme applies subject to the provisions of the M.C.C. General Ground Regulations. Full details are also printed on the tickets. Refunds cannot be made in any other circumstances, or for any other match. If the original applicant has to return tickets to M.C.C. the Club will attempt to re-sell such tickets and a charge of 10% of the face value of each ticket will be deducted by M.C.C. from the proceeds of such sales. Public Stand tickets returned in this manner will not be offered for sale by M.C.C. until all remaining tickets for the relevant day, available for allocation under these Conditions, have been issued. Under no circumstances will M.C.C. guarantee the resale of any returned tickets. It must be noted that tickets may be returned only by the original applicant.
11. The Conditions for the Sale of Tickets constitute the Conditions under which tickets are allocated to First Class County Cricket Club members and members of the General Public. Any person who fails to comply with these Conditions shall be refused admittance to or ejected from the Ground and will be denied the ability to purchase tickets for future matches at Lord's.

*K. Bradshaw, SECRETARY & CHIEF EXECUTIVE, M.C.C.*

# General Ground Regulations

*By Order of the M.C.C. Committee in accordance with M.C.C. Rule 13.2*

- a. M.C.C. reserves the right of admission to Lord's Cricket Ground.
- b. All persons entering Lord's Cricket Ground are subject to the Regulations of M.C.C. who reserve the right to remove from the Ground any person who refuses to comply with them, or who makes racially abusive comments, or who acts in a racially abusive manner, or whose presence is a source of danger or annoyance to others.
- c. All unauthorised persons are prohibited from entering the playing area at all times.
- d. No person may bring a dog into the Ground unless written authority is obtained in advance from the Secretary & Chief Executive.
- e. Small quantities of alcohol may be brought into the Ground, under the supervision of M.C.C. who reserve the right to confiscate any quantity of alcohol from any spectator, and return it to such spectator at the end of the day's play. The M.C.C. Committee has set a limit of two pints of beer or one 75 cl bottle of wine per spectator. Amounts of alcohol in excess of the limit will be confiscated. Under no circumstances will any spectator be admitted to the Ground if in possession of spirits or re-admitted to the Ground at any time during the day if he or she is in possession of any alcohol.
- f. Mobile Devices (including, but not restricted to, telephones, radios, cameras, music players, video recorders and players, watches, computers and other electrical or electronic devices) may be used subject to the following restrictions applying to their use, and for the purpose of this Regulation the Ground is divided into three Areas, as follows: **Area A:** the Pavilion, the Middlesex Room of the Allen Stand, the Warner Stand Mezzanine Restaurant and the Warner Stand Upper Bar. Within this Area, at all times, Mobile Devices must not be allowed to ring or make any other audible sound, and no person may speak into a Mobile Device. **Area B:** the Pavilion Concourse and balconies, all other Enclosures and Stands, and all other seating areas from which the playing area can be viewed, including balconies of boxes. Within this Area once the umpires have appeared on the playing area for the purpose of starting or restarting play and until the umpires have left the playing area, Mobile Devices must not be allowed to ring or make any other audible sound, and no person may speak into a Mobile Device. Within this Area at other times, Mobile Devices may be allowed to ring and it is permitted to speak into them. **Area C:** all other parts of the Ground. Within this Area, at all times, Mobile Devices may be allowed to ring and it is permitted to speak into them.
- g. The taking of photographs, and all types of filming in the Pavilion are prohibited unless authorised in writing by the Secretary & Chief Executive.
- h. It is prohibited for any photograph, video recording, film, sketch, painting or other image produced within Lord's Cricket Ground to be used for any commercial purpose, including (without limitation) for any commercial reproduction and distribution, whether as a freestanding image/recording or by application or incorporation of the same to or in any goods or use in connection with the provision of any services. The making of any such image for any of the commercial purposes referred to above is likewise prohibited save with the prior authorisation, in writing, of the Secretary & Chief Executive.
- i. No betting (unless specifically authorised by the M.C.C. Committee), unnecessary noise, or confusion of any kind is permitted in any part of the Ground. Flags, Banners, Musical Instruments, Klaxons, Rattles, Fireworks and other articles which may constitute an annoyance to spectators are also prohibited inside the Ground. The wearing of Fancy Dress costumes and oversized hats inside the Ground is

prohibited. (In respect of the Twenty20 Cup matches, the words "Flags, Banners" are to be deleted from the beginning of the second sentence of this regulation.)

- j. No person may offer articles for sale unless specifically authorised by M.C.C. to do so. Unauthorised goods offered for sale within the Ground will be confiscated.
- k. A spectator who has left the Ground before 4 p.m. will be re-admitted on the same day without further payment of the admission charge, but only if he or she produces a ticket valid for re-admission, or if issued, a return pass together with the retained portion of a valid admission ticket.
- l. On no occasion is play guaranteed.
- m. A Refund Scheme applies for Test Matches. If play is restricted or does not take place at the Ground on the day for which the ticket is valid, the purchaser may claim a refund subject to there being: (i) *no play because the match has been completed—a full refund*; (ii) *10 overs or less because of weather conditions—a full refund*; (iii) *10.1 overs to 24.5 overs because of weather conditions—a 50% refund*.

In respect of One-Day International Matches, and the Friends Provident Trophy Final, a similar scheme applies, but only if the amount of play is limited to the above numbers of overs, as stated under (ii) and (iii) with no result being achieved, during the number of days set aside for the completion of the match. A Refund Scheme is in operation for The Stanford Series for the Stanford Trophy. In respect of each Semi-Final the Scheme applies if, because of weather conditions on the day for which the ticket is valid, 9.5 overs or less are bowled or no result is achieved in the match shown on the ticket. In respect of the Final, a similar Scheme, but only if the amount of play is limited to the above overs, with no result being achieved, over the whole period set aside for the completion of the match. There is also a Refund Scheme for Twenty20 Cup matches, which applies if, because of weather conditions, five overs or less takes place. Full details of the procedure for claiming a refund are printed on the reverse of each ticket. In no other circumstances, and on no other occasion, will any money in respect of admission, stand or car parking tickets be returned.

- n. Any property left anywhere on the Club's premises remains at the entire risk of the owner of the property or person leaving the same, and the Club accepts no liability for the theft or other loss or damage of such property.
- o. Private boxes and other entertainment facilities are not transferable and are subject to conditions laid down by the M.C.C. Committee.
- p. The availability of car parking within the Ground will be decided by the M.C.C. Committee in accordance with the importance of any match. No responsibility is accepted for the safety of any motor car or other vehicle parked or stored in the Ground.
- q. Smoking is prohibited inside the Pavilion and all other buildings in the Ground, whether permanent or temporary structures, in all shops, offices and workshops, in all dressing rooms, washrooms and lavatories, in all boxes and marquees, and on all staircases.

On the concourse, Roof Terrace and balconies of the Pavilion, in all stands and enclosures, and on the balconies of boxes, smoking is not permitted except in designated areas.

In other areas of the Ground, smoking is permitted unless no-smoking signs are exhibited or an area where smoking is prohibited is otherwise marked.

# LORD'S

THE HOME OF CRICKET



M.C.C., Lord's Ground, London NW8 8QN  
[www.lords.org](http://www.lords.org)

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Photography: cover: Neil Tingle (Action Plus); back cover: Sarah Williams  
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