

2026 TERMS & CONDITIONS FOR THE PUBLIC BALLOT OF GENERAL ADMISSION TICKETS AND WHEELCHAIR TICKETS

ENGLAND INTERNATIONAL MATCHES

1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of the Applicant and/or their Guest(s), including but not limited to (i) access to particular seats and/or facilities due to mobility impairments; (ii) sensory impairments; (iii) neurodivergent needs; and (iv) the need for a Carer;
- 1.2 **Accessibility Requirement Form:** the form completed by the Applicant pursuant to Clause 2.5;
- 1.3 **Adult Ticket(s):** a General Admission Ticket for a Ticket Holder aged 16 and over on the Match Day;
- 1.4 **Applicant:** the person applying through the Ballot via the Platform;
- 1.5 **Applicant's Email Address:** the email address registered to the Applicant's Lord's Account;
- 1.6 **Application:** an entry in the Ballot by an Applicant;
- 1.7 **Ballot:** the ballot to allocate and invite Applicants to purchase Tickets;
- 1.8 **Ballot Outcome Email:** the email sent by MCC to the Applicant's Email Address confirming that the Applicant has been allocated the Ticket(s) pursuant to the Application and instructions for completing the purchase of the Ticket(s);
- 1.9 **Carer:** a person who is responsible or supports an Applicant's care;
- 1.10 **ECB:** The England and Wales Cricket Board Limited;
- 1.11 **First Test Match:** the England v New Zealand Men's Test Match scheduled to be played on the Match Day;
- 1.12 **Friends & Family Function:** any person registered as 'Friends and Family' on the Applicant's Lord's Account on the Platform. For more information about registering as 'Friends and Family', please visit the step-by-step guide here: [Family & Friends group – How To Guide | MCC \(lords.org\)](https://www.lords.org/family-friends-group-how-to-guide);
- 1.13 **General Admission Ticket:** an electronic ticket for admittance and a numbered and reserved seat in the public stand at Lord's for the Applicant and if applicable, their Guest(s);
- 1.14 **Guest:** any person invited by an Applicant who has been successful in purchasing Tickets pursuant to Clause 2.8;
- 1.15 **ICC:** the International Cricket Council, the world-wide governing body of cricket;
- 1.16 **Junior Ticket(s):** a General Admission Ticket for a Ticket Holder who must be under the age of 16 on the Match Day;
- 1.17 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.18 **Lord's Account:** an account registered on the Website created pursuant to the Website Terms of Use;

- 1.19 **Match Day:** any day of the dates shown on the Platform for the (i) Test Matches; and (ii) the ODI all of which have been scheduled to be played at Lord's for which an Applicant has been successful in being allocated a Ticket(s);
- 1.20 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.21 **ODI:** the England v India Men's One-Day International match scheduled to be played on the Match Day;
- 1.22 **person** shall be deemed to include any individual, company, corporation or other entity;
- 1.23 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;
- 1.24 **Resale Platform:** MCC's ticket resale platform at <https://tickets.lords.org/resale.aspx> enabling the opportunity to resell Tickets;
- 1.25 **Second Test Match:** the England v India Women's Test Match scheduled to be played on the Match Day;
- 1.26 **Terms & Conditions:** these terms and conditions;
- 1.27 **Test Matches:** the First Test Match, the Second Test Match and the Third Test Match;
- 1.28 **Third Test Match:** the men's England v Pakistan Test Match scheduled to be played on the Match Day;
- 1.29 **Ticket(s):** Adult Ticket, Junior Ticket and/or Wheelchair Ticket;
- 1.30 **Ticket Terms & Conditions:** the terms & conditions for the sale and allocation of the Tickets for the Match Day copies of which are available on <https://www.lords.org/information/terms-and-conditions>;
- 1.31 **Website:** MCC's website known as: [lords.org](https://www.lords.org);
- 1.32 **Website Terms of Use:** the terms & conditions for the use of the Website, which can be viewed at [here](#); and
- 1.33 **Wheelchair Area Ticket(s):** a ticket for admittance to Lord's for a person using a wheelchair within a designated wheelchair space at Lord's.

2. TICKET BALLOT

- 2.1 The Ballot is run by MCC and in order to make an Application, each Applicant must have a Lord's Account.
- 2.2 Tickets are offered for sale via the Ballot and Applicants are asked to specify in the Application the Match Day, type and quantity of Ticket(s) they require. A separate ballot is run for each match event.
- 2.3 The Ballot opens at **10.00 on Thursday 16 October** and closes at **18.00 on 18 November 2025**. The Applicant is permitted to modify or withdraw their Application at any time before the Ballot closes. Any Applications received outside this period will not be considered, even if the Application appears to have been registered.
- 2.4 By submitting an Application, the Applicant acknowledges and agrees:
 - (a) Tickets are subject to availability and submitting Application does not guarantee allocation of any Ticket(s);
 - (b) each Applicant is limited to one Application per Match Day and may only purchase the number of Tickets permitted as stated on the Platform. Bulk or duplicate entries will not be accepted, and may be disqualified;

- (c) Applications for a Junior Ticket can only be made together with an Application for an Adult Ticket;
 - (d) no Applications can be made for the fifth day of the First Test Match, the fourth day of the Second Test Match and fifth day of the Third Test Match; and
 - (e) to be bound by these Terms & Conditions and the Ticket Terms & Conditions which are hereby incorporated into these Terms & Conditions save that in the event of any inconsistency between these Terms & Conditions and the Ticket Terms & Conditions, these Terms & Conditions shall prevail.
- 2.5 Once an Application has been submitted, the Applicant shall receive an email confirming receipt and providing a summary of the Application which shall be sent to the Applicant's Email Address. Within this email and prior to the closing date of the Ballot, the Applicant may submit an Accessibility Requirement Form. MCC shall use reasonable endeavours to accommodate any Accessibility Requirements, which shall be subject to Clause 2.4(a), Clause 2.6 and Clause 2.7.
- 2.6 To ensure a fair process, any Applicant submitting an Accessibility Requirement Form or an Application for a Wheelchair Ticket may be required by MCC to provide supporting documentation including without limitation a copy of proof of entitlement to Personal Independence Payment (**PIP**) or Disability Living Allowance (**DLA**) or presentation of their Nimbus Card. If not provided, MCC may be unable to meet the Accessibility Requirements or allocate a Wheelchair Ticket.
- 2.7 If MCC permits a Carer to accompany an Applicant, an additional Ticket will be issued at no cost. The Ticket is strictly non-transferable and shall be used solely for the purpose of escorting and accompanying the Applicant throughout their attendance at Lord's.
- 2.8 Applicants who have successfully been allocated Tickets will receive a Ballot Outcome Email from the week commencing 24 November 2025. Applicants must use the Platform's self-selection tool to choose seats and complete the purchase by the deadline stated in the email. If MCC is unable to collect payment, the allocation will be cancelled without further notice. Where applicable, MCC will use reasonable efforts to group Tickets who are registered via the Friends & Family Function.
- 2.9 Ticket prices will be displayed on the Platform at the time of purchase in Pounds Sterling and include VAT unless stated otherwise. MCC is not responsible for exchange rates or bank or card provider fees or levies.
- 2.10 Applicants who do not receive any Ballot Outcome Email will be notified by MCC that their Application has not been successful. Subject to availability, MCC may invite them to purchase Tickets for an alternative Match Day.
- 2.11 The outcome of the Ballot selection communicated by MCC is final.
- 3. MCC'S RIGHT TO EXCLUDE OR CANCEL**
- 3.1 MCC reserves the right to reject incomplete, duplicate or fraudulent Applications.
- 3.2 Any Applicant who is banned or suspended by MCC, ECB and/or ICC or any other ICC Member from purchasing Tickets shall either have (i) their Application excluded from the Ballot; or (ii) have any Ticket(s) cancelled.
- 3.3 Any Applicant who, in MCC's reasonable opinion, submits an Application and/or purchases Ticket(s) using any software, method or technique (including the creation of multiple Lord's Accounts linked to the Applicant) designed to increase ballot success may have (i) their Application excluded from the Ballot; or (ii) any Ticket(s) cancelled, as such conduct undermines the fairness and integrity of the Ballot.
- 4. RESALE OF TICKETS**
- In accordance with the Ticket Terms & Conditions, any Tickets allocated pursuant to the Ballot are issued on the condition that they are for personal use only. Resale, advertising for sale, or transfer is strictly prohibited except via MCC's official Resale Platform or as otherwise agreed by MCC.

5. GENERAL

- 5.1 MCC accepts no responsibility for damage, loss, injury or suffered by an Applicant due to making an Application or not obtaining a Ticket.
- 5.2 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in an Application not being properly received by MCC.
- 5.3 MCC reserves the right to: (i) amend these Terms & Conditions, including without limitation as regards the closing date for the Ballot; (ii) disqualify any Applicant who breaches these Terms & Conditions or has acted fraudulently in any way; and/or (iii) cancel, amend, withdraw, terminate or temporarily suspend the Ballot in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Applicant.
- 5.4 By applying for and/or using a Ticket, Applicant(s) and Guest(s) irrevocably and unconditionally consent to MCC processing their personal data in accordance with MCC's Privacy Notice which may be viewed at www.lords.org/privacynotice.
- 5.5 MCC shall not be liable for any failure or delay in performing its obligations under these Terms & Conditions due to events beyond its reasonable control.
- 5.6 These Terms & Conditions are subject to and governed by English law.

Ref: tcgeneraladmissionballot2026 6.10.25