



## 2025 TERMS & CONDITIONS FOR THE BALLOT OF RESERVED SEATING TICKETS AND ROVER TICKETS TO MEMBERS FOR MEMBERS' FRIENDS' ENCLOSURES

### ICC WORLD TEST CHAMPIONSHIP FINAL & ENGLAND INTERNATIONAL MATCHES

Members should read these Terms & Conditions in conjunction with MCC's email to them dated 3 September 2024 and available to review at <https://www.lords.org/members-area/member-announcements>

#### 1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of the Applicant and/or their Guest(s), including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Member to support their accessibility requirements;
- 1.2 **Accessibility Requirement Form:** the form completed by the Applicant pursuant to Clause 2.9;
- 1.3 **Applicant:** any Member applying through the Ballot via the Platform;
- 1.4 **Applicant's Email Address:** the email address registered to the Applicant's Lord's Account;
- 1.5 **Application:** an entry in the Ballot by an Applicant;
- 1.6 **Ballot:** the ballot to allocate and allow Applicants to purchase Tickets;
- 1.7 **Carer:** a person who is responsible for a Member's care;
- 1.8 **First ODI:** the women's England v India one-day international match scheduled to be played on the Match Day;
- 1.9 **Friends & Family Function:** any person registered as 'Friends and Family' on the Applicant's Lord's Account on the Platform. For more information about registering as 'Friends and Family', please visit the step-by-step guide here: [Family & Friends group – How To Guide | MCC \(lords.org\)](#);
- 1.10 **Guest:** any non-Member guest of the Applicant who has been successful in purchasing Tickets pursuant to Clause 2.10;
- 1.11 **Guest Reserved Seating Ticket:** an electronic ticket for admittance to Lord's and a numbered and reserved seat in a Members' Friends' Enclosure at Lord's purchased by a Member for a Guest;
- 1.12 **ICC:** the International Cricket Council, the world-wide governing body of cricket;
- 1.13 **ICC WTC Final;** the final of the World Test Championship governed by the ICC scheduled to be played on the Match Day;
- 1.14 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.15 **Lord's Account:** an account registered on the Website created pursuant to the Website Terms of Use;
- 1.16 **Match Day:** any day of the dates shown on the Platform for the (i) WTC Final (ii) Test Match; (iii) First ODI; and (iv) Second ODI all of which have been scheduled to be played at Lord's



for which an Applicant has been successful in purchasing or been allocated a Ticket(s);

- 1.17 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.18 **MFE & Rover Ticket Terms & Conditions:** the terms & conditions for the sale and allocation of the Tickets for the Match Day a copy of which is available at <https://www.lords.org/information/terms-and-conditions>;
- 1.19 **Member:** a Full Member of MCC from time to time (and a Senior or Associate Member of MCC from time to time for such days on which the MCC Committee has determined that they have membership privileges) who has submitted an Application pursuant to these Terms & Conditions;
- 1.20 **Member Reserved Seating Ticket:** a numbered and reserved seat in the Members' Friends' Enclosure for Members;
- 1.21 **person:** shall be deemed to include any individual, company, corporation or other entity;
- 1.22 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;
- 1.23 **Reserved Seating Ticket:** a Member Reserved Seating Ticket or Guest Reserved Seating Ticket;
- 1.24 **Rover Ticket:** an electronic ticket for admittance to Lord's in any unreserved area of the Members' Friends' Enclosure at Lord's purchased by a Member for a Guest;
- 1.25 **Second ODI:** the men's England v South Africa one-day international match scheduled to be played on the Match Day;
- 1.26 **Terms & Conditions:** these terms and conditions;
- 1.27 **Test Match:** the men's England v India Test Match scheduled to be played on the Match Day;
- 1.28 **Ticket(s):** Reserved Seating Ticket(s) and/or Rover Ticket(s);
- 1.29 **Ticket Confirmation Email:** the email sent by MCC confirming that the Applicant has been allocated the Ticket(s) pursuant to the Application, which shall be notified via email to the Applicant's Email Address;
- 1.30 **Website:** MCC's website known as: [lords.org](https://www.lords.org); and
- 1.31 **Website Terms of Use:** the terms & conditions for the use of the Website, which can be viewed at [here](#).

## **2. TICKET BALLOT**

- 2.1 When making an Application under this Clause 2, MCC uses a third-party payment processor (**Payment Processor**) to process the payment. The processing of the payment will be subject to the terms, conditions and privacy policies of the Payment Processor in addition to these Terms & Conditions.
- 2.2 The Ballot is run by MCC and in order to make an Application, each Applicant must have a Lord's Account.
- 2.3 Tickets are offered for sale via the Ballot and Applicants are asked to specify in the Application, the Match Day and which type of Ticket and quantity they require. A separate ballot is run for each match event.
- 2.4 Only Members are eligible to enter the Ballot. The price of the Ticket(s) shall be set out on the Platform at the time of purchase and will be quoted in Pounds Sterling. Unless expressly stated otherwise, the price is inclusive of VAT.



- 2.5 The Ballot opens at **10.00 on 30 September 2024** and closes at **18:00 on 14 October 2024**. Any Applications received outside this period will not be considered, even if the Application appears to have been registered.
- 2.6 By making an Application, the Applicant acknowledges and agrees:
- (a) Tickets are subject to availability and an Application does not guarantee a Ticket(s);
  - (b) that they are limited to one Application for each Match Day and are limited to purchasing the number of Tickets as detailed on the Platform. No bulk entries will be accepted, and duplicate entries will be disqualified;
  - (c) that Members wishing to be seated together can designate an Applicant and link each Member's Lord's Account to the Application using the Friends & Family Function on the Platform;
  - (d) that only Members can use a Member Reserved Seating Ticket and Guests can use a Guest Reserved Seating Ticket;
  - (e) that no Applications can be made for the fifth day of the Test Match;
  - (f) to be bound by these Terms & Conditions and the MFE & Rover Ticket Terms & Conditions which are hereby incorporated into these Terms & Conditions save that in the event of any discrepancy between these Terms & Conditions and the MFE & Rover Ticket Terms & Conditions, these Terms & Conditions shall prevail; and
  - (g) an Application may be withdrawn at any time prior to the closing date of the Ballot.
- 2.7 A pre-authorized payment for the Ticket(s) must be made at the time of making the Application via the Applicant's Lord's Account on the Platform through the Payment Processor. MCC accepts all major debit and credit cards for payment for the Ticket(s).
- 2.8 MCC shall not be responsible for any exchange rates, fees or charges levied by the Members bank or payment card provider.
- 2.9 Once an Application has been submitted, the Applicant shall receive an email confirming receipt and summary of the Application, and this shall be sent to the Applicant's Email Address. Within this email and prior to the closing date of the Ballot, the Applicant may submit an Accessibility Requirement Form in relation to the Ticket(s) to allow MCC to use reasonable endeavours to accommodate any Accessibility Requirements, which shall be subject to Clause 2.6(a), Clause 2.10 and Clause 2.11.
- 2.10 To ensure a fair process, any Applicant submitting an Accessibility Requirement Form may be required by MCC to provide supporting documentation including without limitation a copy of Personal Independence Payment (**PIP**) or Disability Living Allowance (**DLA**). Any Applicant who fails to provide such supporting documentation on MCC's request may not have their Accessibility Requirements met without any liability to MCC.
- 2.11 In the event that MCC permits a Carer to accompany a Member on a Match Day to support any Accessibility Requirements, MCC shall provide the Member with an additional Ticket free of charge provided that the Carer using the Ticket shall only attend the Match Day with the Member and not transfer the Ticket.
- 2.12 Applicants who have successfully been allocated:
- (a) a Rover Ticket(s) will receive a Ticket Confirmation Email on or before **29 October 2024** and the payment method used by the Applicant will automatically be charged for the price of the Rover Ticket(s). The Applicant is responsible for ensuring that sufficient funds are available to pay for the Rover Ticket(s). If applicable, MCC shall use reasonable endeavours to allocate and group together Rover Tickets for successful Applicants who are registered as Friends & Family.
  - (b) a Reserved Seating Ticket(s) will receive a Ticket Confirmation Email on or before **29 October 2024** to prompt the requirement to use the self-selection tool on the Platform by **3 November 2024** in order to select the Applicants preferred seats and to make payment for the Reserved Seating Ticket(s). For the avoidance of doubt, seat selection for Reserved Seating Ticket(s) is available on a first come, first served basis and if Applicants fail to use the selection tool, MCC shall select the seats for the Reserved



Seating Tickets and the Applicant will automatically be charged for the price of the Reserved Seating Ticket(s). The Applicant is responsible for ensuring that sufficient funds are available to pay for the Reserved Seating Ticket(s). Those who have been successful in purchasing a Reserved Seating Ticket(s) under this 2.10(b) will be notified via email to the email address registered to the Applicant's Lord's Account

2.13 Applicants that do not receive a Ticket Confirmation Email shall be notified by MCC that their Application has not been successful and will not be charged for the Ticket(s). MCC may invite unsuccessful Applicants to purchase Tickets for an alternative Match Day.

2.14 The outcome of the Ballot selection communicated by MCC is final.

### **3. MCC'S RIGHT TO EXCLUDE OR CANCEL**

3.1 Any Applicant who is banned or suspended by MCC from purchasing Tickets shall either (i) have the Application excluded from the Ballot; or (ii) have any Ticket(s) allocated and/or purchased cancelled in full.

3.2 Any Applicant, in MCC's reasonable opinion, purchases Ticket(s) using any software, method or technique (including the creation of multiple Lord's Accounts linked to the Applicant) which is designed to increase the chance of success in the Ballot shall either (i) have the Application excluded from the Ballot; or (ii) have any Ticket(s) allocated and/or purchased cancelled in full as such conduct contradicts the spirit and intention of the Ballot.

### **4. RESALE OF TICKETS**

In accordance with the MFE & Rover Ticket Terms & Conditions, any Tickets allocated pursuant to the Ballot are issued on the condition that they are for personal use only and any successful Applicant is strictly prohibited from attempting to resell, reselling, advertising for sale or otherwise transferring the Tickets other than via MCC'S official ticket resale platform or as otherwise agreed by MCC.

### **5. GENERAL**

3.1 MCC cannot accept any responsibility for any damage, loss, injury or suffered by an Applicant as a result of making an Application or as a result of not obtaining a Ticket.

3.2 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in an Application not being properly received by MCC.

3.3 MCC reserves the right to: (i) amend these Terms & Conditions, including without limitation as regards the closing date for the Ballot; (ii) disqualify any Applicant who breaches these Terms & Conditions or has acted fraudulently in any way; and/or (iii) cancel, amend, withdraw, terminate or temporarily suspend the Ballot in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Applicant.

3.4 Any Member entering the Ballot who is found to have made false or deliberately misleading statements in relation to any aspect of their Application, then such Member may expect to be referred to MCC's Disciplinary Panel.

3.5 Any personal data collected by MCC shall be processed by MCC in accordance with MCC's Privacy Notice, which may be viewed at [lords.org/privacynotice](https://lords.org/privacynotice)

3.6 These Terms & Conditions are subject to and governed by English law.

Ref: tcmembersballot2025 final