

LORD'S TOUR FAQ'S 2024

WHAT DAYS AND TIMES ARE TOURS AVAILABLE?

January - March 2024

Seven days a week Monday-Sunday inclusive
10:30, 11:30, 12:30 & 13:30

April - October 2024

Seven days a week Monday-Sunday inclusive
10:30, 11:30, 12:30, 13:30, 14:30 & 15:30

November - December 2024

Seven days a week Monday-Sunday inclusive
10:30, 11:30, 12:30 & 13:30

Please note, available dates and Tour times are subject to change.

HOW MUCH WILL A TOUR COST?

2024 prices

Adult	£29.95
Senior (over 60s)	£23.95
Accessible (carer goes free)	£23.95
Student (ID required)	£23.95
Child (aged 5-15)	£19.95
Family (2 adults & 2 children aged 5-15)	£79.95
Infants (under 5s)	Free

Please note, prices are subject to change.

Please see www.lords.org/lords/lord-s-experience/tours for up-to-date prices for up-to-date prices.

HOW MUCH WILL A TOUR COST?

100 minutes.

CAN I BUY A GIFT VOUCHER FOR THE TOUR?

Yes. If you wish to buy a gift voucher, please click [here](#).

WHAT WILL I SEE ON THE TOUR?

Our expert guides will lead you through iconic parts of Lord's, including the Grade II*-listed Victorian Pavilion, the world-famous Long Room, the Players' Dressing Rooms, the dramatic J.P. Morgan Media Centre, and the MCC Museum, home of the Ashes Urn - cricket's best-known artefact.

Please note, Lord's is a working ground. Therefore, not all areas advertised may be available on a particular date.

IS PRE-BOOKING ESSENTIAL?

Yes. All Tours must be pre-booked and paid for in advance of the Tour via MCC's platform at tours.lords.org/booking/default.htm. For the avoidance of doubt, no walk-up bookings are available.

IS PRE-BOOKING ESSENTIAL?

Up to 28.

For group and private bookings please contact the Tours office on 020 7616 8595 or email tours@mcc.org.uk for more information.

CAN I CHANGE OR CANCEL MY TOUR BOOKING?

Yes. If you wish to cancel your Tour booking, please email tours@mcc.org.uk or call 0207 616 8595. Bookings may be cancelled or rescheduled at least 72 hours prior to the commencement of your Tour.

IS THERE A MINIMUM AGE FOR CHILDREN ATTENDING THE TOUR?

There is no minimum age, although the tour may not be suitable for very young children. Please see below. Children and young people under the age of 16 must be accompanied by an adult.

IS THE TOUR SUITABLE FOR YOUNG CHILDREN?

The duration of the tour is 100 minutes, and it may not be suitable for very young children. We request parents to ensure that children are properly supervised throughout the tour for their safety. Should children become disruptive, we may request that you leave the tour so that the enjoyment of others is not affected.

Please consider booking the Family friendly tour (releasing from 1 April 2024)

Pushchairs and Prams can be left at a designated area, or can be used throughout the Tour, but are difficult to access in some areas.

ARE THERE FACILITIES FOR BABY CHANGING?

Yes, in the Pavilion and around the ground.

WHERE SHOULD I ENTER LORD'S FOR MY TOUR?

Entry to Lord's to attend a Tour shall be via the Grace Gate entrance only or as otherwise stipulated on MCC's website.

WHAT LANGUAGES IS THE TOUR IN?

All Tours are in English.

WHAT TIME SHOULD I ARRIVE FOR MY TOUR?

MCC recommends that you arrive 30 minutes prior to the start time of your Tour to allow sufficient time to clear security and view the Museum. Please note that you will not be permitted to enter Lord's until 30 minutes prior to the commencement of your Tour.

WHERE IS THE NEAREST LONDON UNDERGROUND STATION?

St. John's Wood - Jubilee line (15 minutes' walk to the Grace Gate entrance)

WHERE IS THE NEAREST NATIONAL RAIL STATION?

Marylebone station- served by Chiltern Railways, which is approximately 20 minutes' walk to the Grace Gate entrance. Marylebone Station is on the Chiltern line.

IF I AM LATE, CAN MY BOOKING BE MOVED TO THE NEXT AVAILABLE TOUR?

No. Late arrivals for a Tour are non-transferable to other time slots. No refunds will be issued for missed Tours

IF I AM LATE, CAN MY BOOKING BE MOVED TO THE NEXT AVAILABLE TOUR?

Photography is only permitted in areas of Lord's designated by the Tour Guides. Flash photography is not permitted in the Museum or the Pavilion. Unfortunately filming, including any Facetime or other mobile telephone interaction, is not permitted.

DO YOU OFFER DIFFERENT TYPES OF TOURS?

Yes, we offer a range of exciting Tour experiences. For all available options and up to date information please click [here](#)

IS THERE ANYWHERE TO LEAVE MY LUGGAGE OR BAG?

No. Only small handbags and rucksacks will be allowed to be taken on a Tour. This is to assist with MCC's security checks and minimise unnecessary contact. For the avoidance of any doubt, there are no locker or luggage storage facilities available at Lord's.

IS THE TOUR WEATHER DEPENDENT?

The Tour will proceed as scheduled even in rainy or wet weather conditions, so please come prepared if the weather is inclement. Unfortunately, we cannot provide refunds or reschedule the Tour if you decide not to participate. In the event of severe weather leading to tour cancellation, you will be informed and given the option for a refund or rescheduling.

IS THE TOUR OPEN DURING MATCH DAYS?

Lord's hosts many exciting cricket matches, including Test matches and One-Day Internationals and it is not possible to host guided Tours of the ground on those days and preparation days leading to the major matches. However, we can now offer visitors a chance to see behind the scenes at Lord's on county match days and Vitality T20 blast days.

ARE THERE TOILETS?

Yes, toilets will be open for visitors, with regular cleaning in place.

IS THERE A SHOP?

Yes, the Lord's shop has a wide range of clothing, gifts, and souvenirs available to purchase usually at the end of the Tour.

IS THERE A DRESS CODE FOR THE TOUR?

MCC recommends that you dress in smart casual attire.

MCC reserves the right to refuse entry to a Tour to any person who is dressed inappropriately. For example, items of clothing which are inappropriate include but are not limited to: a) ripped or torn vests; b) garments in military camouflage colours; c) singlets; d) beach-style rubber flip-flop shoes; and/or e) bikini tops or tops/dresses showing bare midriff. Further, bare feet, bare torsos and anyone wearing dilapidated or offensive garments of any kind will not be permitted under any circumstances.

IS THERE ANYWHERE I CAN EAT IN OR NEAR THE GROUND?

Yes. We recommend you enjoy a delicious pub lunch before or after your Tour in the famous Lord's Tavern adjacent to the Grace Gate entry to Lord's.

Please contact the Lord's Tavern directly to reserve a table.

Email: tavern@lords.org

Phone: 020 7616 8689

Food is served between 12noon-9pm Monday to Saturday and 12noon- 4:30pm on Sundays.

Please be aware that without a reservation, the Lord's Tavern may not be able to accommodate you during the cricket season and on busy weekends.

CAN I PARK AT LORDS?

No. There are no parking facilities available at Lord's.

The nearest car park to Lord's is Q-park St John's Wood located outside the congestion zone.

On-street parking is available outside Lord's. For more information and prices please check the Westminster council website.

Click [here](#) to find out how to get to Lord's.

DO YOU HAVE LIFTS?

Yes, in some locations. Where lifts are used as part of a Tour, there will be a limit to one person in the lift at any one time or as otherwise agreed by MCC.

DO YOU ACCEPT CASH?

No. MCC are accepting contactless or card payments only in the Museum and Lord's Shops.

WILL I HAVE TO WEAR A FACE COVERING?

No. It is the personal choice of any person attending a Tour to wear face coverings in the Museum and throughout the Tour.

WHAT IF I HAVE ACCESSIBILITY NEEDS?

Any visitors with accessibility needs are requested to email tours@mcc.org.uk

MCC will do its best to accommodate visitors with accessibility needs wherever possible.

Please be aware that the majority of the Tour route is accessible with the exception of the upper floor of the Museum, which is only accessible via stairs. There are lifts for visitors to use in the Pavilion and J.P Morgan Media Centre. There are also seated areas at several points along the designated Tour route.

Should you need any assistance on your Tour, please do not hesitate to ask one of our Tour Guides or Stewards.

ARE ASSISTANCE DOGS ALLOWED ON THE TOUR?

Registered guide dogs are allowed on the Tour and in the Museum. We request that you please bring formal identification for your dog on the day of your Tour.

No other dogs or pets are permitted on the Tour.