WELCOME TO
LORD’S CRICKET GROUND

COVID-19 SECURE EVENTS
AND EXPERIENCES AT LORD’S
SAFETY IS OUR PRIORITY

Our teams have been working hard to be able to welcome visitors safely back to Lord’s Cricket Ground. Whether you are enjoying a Lord’s Tour, watching cricket from one of our hospitality suites, or holding a corporate event, we’ve made a number of changes in the Ground to enable visitors to enjoy their time at Lord’s with confidence.

We’ve worked very closely with external parties to ensure we comply with all of the appropriate regulations from the UK Government, the Sports Ground Safety Authority, Westminster City Council and the ECB. As such, we have policies and procedures in place to effectively manage the risk of COVID-19.

We have put in place measures to help visitors keep safe at Lord’s and we ask everyone visiting the Ground to adhere to this guidance in order to protect yourself and those around you. These measures will include test and trace procedures, one-way systems and variations to the use of facilities to allow for safe social distancing. We have also installed hand sanitisation stations and enhanced our cleaning and hygiene routines.

In addition to these measures, Lord’s has been awarded the ‘We’re Good to Go’ industry standard by Visit Britain, which demonstrates that we adhere to the respective COVID-19 Government and public health guidance.

![We’re Good to Go](image)

**Please observe a safe distance** at all times, taking particular care on staircases and passing others

**Wash your hands correctly, and regularly, with soap and water**

**Make use of hand sanitiser stations**

**Wear a face covering indoors or where 2m distancing is not possible**

**Follow the one-way systems around the Ground**

**Stay within your family or bubble group and minimise interaction with others**

**Be patient and considerate of those around you**

**Please adhere to occupancy limits in toilets and other areas**

**Our stewards and security staff are here to help you. Please follow their advice at all times.**

If you feel unwell with any COVID-19 symptoms, inform a member of staff and follow guidance.
STAYING COVID-19 SECURE

WE CONFIRM WE HAVE COMPLIED WITH THE GOVERNMENT’S GUIDANCE ON MANAGING THE RISK OF COVID-19

SAFER WORKING TOGETHER

- We have carried out a COVID-19 risk assessment and shared results with the people who work here.
- We have enhanced cleaning, handwashing and hygiene procedures in line with guidance.
- We have taken all reasonable steps to help people work safely from a COVID-19 Secure workplace or work remotely.
- We have taken all reasonable steps to maintain a 2m distance in the workplace.
- Where people cannot keep 2m apart we have ensured at least a 1m distance and taken all the mitigating actions possible to manage transmission risk.

IT’S A TEAM GAME

Signed ___________________________ Date ___________________________

Contact ___________________________ COVID19Officer@mcc.org.uk

(or the Health and Safety Executive at hse.gov.uk or 0300 003 1647)
We've made every effort to ensure that the planning process is as simple as possible. Our dedicated team are on hand to understand your event objectives and create a unique offering to meet your needs.

- Dedicated and experienced team to discuss your bespoke event requirements and advise on our COVID secure measures and processes
- COVID secure guest information provided for distribution for guests pre-event and on the day
- Virtual tours of each event room available
- Simple and easy personal booking/planning process adapted to meet your needs

We've included various safety measures and processes so you can be confident that you and your guests, and our staff, are safe and comfortable during your time at Lord's.

- Event organiser to provide contact details (name and contact number) of all attendees (guests, staff and suppliers). All records will be deleted after 21 days
- All attendees to complete a health questionnaire before travelling to Lord’s
- Arrival briefing to guests on the day on the COVID secure measures in place
- Reduced capacities in all venues to comply with 1m plus social distancing rules
- Separate entry/egress points for multiple events
- Staggered arrival and departure times for guests
- Clearly designated one-way routes implemented across all venues in front and back of house areas
- Additional time given for the set up and break down of events
- Face masks must be worn by all guests at all times except for when seated for a meal
- Infection outbreak plan in place which follows the Government’s COVID-19 Early Outbreak Management venue guidance
- Staff to work in assigned groups to reduce the risk of spread
- QR Code for each venue and records deleted after 21 days
- Feedback is gathered after every event to continually review and improve the Lord’s event offering and specifically its implementation of COVID secure measures
CATERING

MCC and Lord’s is known for its award-winning in-house catering and world-class dining experiences. We’ve adapted our processes throughout the entire journey from interaction with our suppliers to fine dining service at your table. Every step has been thought through to ensure safety is our priority while quality is not comprised.

- Modified menus to ensure the safe production and delivery of food
- 5* food safety rating and commitment to the highest standards of food safety and hygiene
- Pre-packaged individual food offering with minimal contact for conferences and meetings
- Cutlery and condiments will be individually wrapped where possible
- Adapted service methods including table service only for seated meals
- Increased kitchen cleaning and sanitisation of all workstations
- Socially distanced safe service to limit interaction

CLEANING & HYGIENE

Cleaning and hygiene are paramount during this time. We are confident that the procedures we have in place will help to limit the risk of virus transmission and we ask all our visitors to help by being extra aware of their surroundings and to make use of the cleaning and hygiene opportunities that are available.

- Enhanced cleaning protocol across our site including a deep clean of venues before and after each event and regular cleaning of the venues on the event day
- Cleaning is delivered by LSS Facilities Management, our cleaning services partner who are committed to best-in-class cleaning services
- Increased cleaning of key touch points during the event
- Hand sanitising stations are available at key points in each venue
- Controlled waste management with specific bins for PPE disposal
- Removal of shared items, such as conference pads and pens, communal refreshment stations

STAFF TRAINING

Keeping our staff safe while they work at Lord’s is of utmost importance. We have put in place safety measures and hygiene training for staff who are working directly with our visitors.

- COVID-19 training and staff inductions for all staff
- All staff are required to complete health questionnaire and NHS Test and Trace
- Staff will wear the necessary PPE pertinent to their role
- MCC staff briefing will include the latest COVID secure measures in place ahead of every event
- First-aid trained staff, available for all events, in line with the Purple Guide