

2026 TERMS & CONDITIONS FOR THE SALE AND ALLOCATION OF GENERAL ADMISSION TICKETS AND WHEELCHAIR TICKETS

ENGLAND INTERNATIONAL MATCHES ONLY

1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of a Purchaser and/or their Guest(s), including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Purchaser to support their accessibility requirements;
- 1.2 **Adult Ticket:** a General Admission Ticket for a Ticket Holder aged 16 and over on the Match Day;
- 1.3 **Candidate:** a candidate for membership of MCC and whose name is in the candidates' book;
- 1.4 **Carer:** a person who is responsible for a Ticket Holder's care to whom a Ticket may be transferred in accordance with Clause 3.30 or Clause 3.31;
- 1.5 **Commercial Partner:** any official partner of MCC, which has been granted 'official partner' status pursuant to a commercial association with MCC from time to time;
- 1.6 **Commercial Partner and Candidate Access Sale Period:** a period of access to Tickets for the Second Test Match from 10.00 on 29 August 2025 to 17.00 on 29 September 2025 for (a) Commercial Partners and (b) Candidates;
- 1.7 **Early Access Window:** a period of exclusive access to Tickets for the Second Test Match from 10.00 on 24 July 2025 to 17.00 on 4 August 2025 for (a) Members; and (b) individuals who have previously purchased a ticket to any match involving England v India together with any other match in which the England Women's team has played at Lord's **and** have 'opted in' to receive ticket news via their Lord's Account;
- 1.8 **ECB:** the England and Wales Cricket Board Limited;
- 1.9 **ECB Anti-Discrimination Code:** the ECB's Anti-Discrimination Code (available [here](#)), as updated from time to time;
- 1.10 **First Test Match:** the men's England v New Zealand Test Match scheduled to be played on the Match Day;
- 1.11 **Full View Ticket:** a General Admission Ticket that has a full and uninterrupted view of the playing wicket and a minimum of 80% of the outfield visible from the seat (depending on the location in Lord's due to the presence of LED boards, the boundary rope may not always be visible from the seat);
- 1.12 **General Admission Ticket:** an electronic ticket for admittance and a numbered and reserved seat in a public stand at Lord's for the Purchaser and if applicable, their Guest(s);
- 1.13 **Ground Regulations:** those ground regulations of MCC from time to time, which are available to view at lords.org/groundregulations;
- 1.14 **Guest:** any person the Purchaser invites to attend the Match Day to whom a Ticket may be transferred in accordance with Clause 3.33;
- 1.15 **ICC:** the International Cricket Council, the world-wide governing body of cricket;

- 1.16 **Inside Lord's Access Period:** a period of exclusive access to Tickets for Inside Lord's Subscribers from 10.00 on 13 November 2025 to 18.00 on 14 November 2025;
- 1.17 **Inside Lord's Subscribers:** persons who have subscribed to Inside Lord's Premium;
- 1.18 **Junior Ticket:** a General Admission Ticket for a Ticket Holder who must be under the age of 16 on the Match Day;
- 1.19 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.20 **Lord's Account:** an account registered on the Website created pursuant to the **Website** Terms of Use;
- 1.21 **Lord's App:** MCC's official mobile application;
- 1.22 **Match Day:** any day of the dates shown on the Platform for the (i) Test Matches; and (ii) the ODI all of which have been scheduled to be played at Lord's for which a Ticket Holder has been successful in purchasing a Ticket(s);
- 1.23 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.24 **MCC's Resale Platform:** MCC's ticket resale platform at <https://tickets.lords.org/resale.aspx> to enable Purchasers the opportunity to resell Tickets;
- 1.25 **Member:** a Full Member of MCC from time to time and a Senior or Associate Member of MCC from time to time for such days on which the MCC Committee has determined that they have membership privileges;
- 1.26 **Middlesex Member:** a member of Middlesex County Cricket Club from time to time;
- 1.27 **ODI:** the men's England v India one-day international match scheduled to be played on the Match Day;
- 1.28 **person:** shall be deemed to include any individual, company, corporation or other entity;
- 1.29 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;
- 1.30 **Priority Period:** a period of exclusive access to Tickets for Members, Candidates and Middlesex Members from 10.00 on 5 November 2025 to 17.00 12 November 2025 on the following basis: (a) Full MCC Members access from 10.00 on 5 November 2025 to 17.00 on 7 November 2025; and (b) Associate or Senior Members, Candidates and Middlesex Members from 10.00 on 8 November 2025 to 17.00 on 12 November 2025;
- 1.31 **Public Access Test Match Sale Period:** a period of access to Tickets for the Test Matches from 10.00 on 17 November 2025 to 17.00 on 23 November 2025;
- 1.32 **Public Access ODI Sale Period:** a period of access to Tickets for the ODI from 10.00 on 24 November 2025 to 17.00 on 28 November 2025;
- 1.33 **Purchaser:** any person purchasing a Ticket pursuant to these Terms & Conditions;
- 1.34 **Resale Platform:** MCC's ticket resale platform at <https://tickets.lords.org/resale.aspx> to enabling Purchasers the opportunity to resell Tickets;
- 1.35 **Resale Terms & Conditions:** the terms & conditions for the use of MCC's Resale Platform, which can be viewed at [here](#);
- 1.36 **Restricted View Ticket:** a General Admission Ticket that has a full and uninterrupted view of the playing wicket but may have (a) between 20 - 40% of the outfield obscured; (b) a

replay screen/scoreboard obscured or not visible; and/or (c) something may be in the line of sight;

- 1.37 **Second Test Match:** the women's England v India Test Match scheduled to be played on the Match Day;
- 1.38 **Terms & Conditions:** these terms and conditions;
- 1.39 **Test Matches:** the First Test Match, the Second Test Match and the Third Test Match;
- 1.40 **Third Test Match:** the men's England v Pakistan Test Match scheduled to be played on the Match Day;
- 1.41 **Ticket(s):** Adult Ticket, Junior Ticket and/or Wheelchair Ticket;
- 1.42 **Ticket Holder:** a person who applies, purchases, holds, transfers and/or uses a Ticket(s) (as applicable), which shall include a Purchaser, Guest and/or Carer;
- 1.43 **Unauthorised Reseller:** a reseller that is not authorised by MCC to resell Tickets;
- 1.44 **Unlawful Ticket(s):** (a) any Ticket(s) that are found or suspected to have been (i) placed for sale or (ii) purchased on any resale platform of an Unauthorised Resellers; (b) any Ticket(s) that has been sold at a higher price than its face value, (c) any Ticket Holder over the age of 15 on the Match Day using a Junior Ticket; (d) any Ticket used for (i) a prize or competition; (ii) promotion, advertising, fundraising, auction, raffle or anything similar; or (iii) a commercial hospitality package, by any person trading for that purpose without the authorisation of MCC's Chief Executive & Secretary in writing;
- 1.45 **Website:** MCC's website known as: lords.org;
- 1.46 **Website Terms of Use:** the terms & conditions for the use of the Website, which can be viewed at [here](#); and
- 1.47 **Wheelchair Ticket:** an electronic ticket for admittance to Lord's for a person using a wheelchair within a designated wheelchair space at Lord's.

2. GENERAL

- 2.1 These Terms & Conditions constitute the terms and conditions that apply to the purchase, transfer, sale and/or use of any Ticket(s).
- 2.2 In order to purchase any Tickets, each Purchaser must have their own Lord's Account.
- 2.3 All Tickets are subject to the Ground Regulations, which are incorporated into these Terms & Conditions. By purchasing a Ticket(s), the Ticket Holder agrees to have accepted and agreed to be bound by these Terms & Conditions, including the Ground Regulations.
- 2.4 Except as permitted by Clause 3.33, Tickets are issued on the condition that they are for personal use only and a Purchaser and any Guest is strictly prohibited from attempting to resell, reselling, advertising for sale or otherwise transferring Tickets other than via MCC's Resale Platform. The benefit conferred by a Ticket is personal to the Ticket Holder or Guest and is not otherwise assignable or transferable, except as expressly permitted by these Terms & Conditions.
- 2.5 Tickets are obtainable only from MCC. Any Tickets that are found to be Unlawful Tickets will not be valid for entry and the provisions of Clause 7 shall apply.
- 2.6 Ticket Holders are strongly recommended not to post pictures and/or screenshots of Tickets on any social network site as third parties may use the image, as this may result

in Ticket Holders encountering difficulties to enter Lord's on the Match Day.

- 2.7 MCC shall be entitled to confiscate or invalidate any Ticket(s) which is offered for sale or acquired in contravention of these Terms & Conditions or where there is a breach of the Ground Regulations and without any refund or compensation.
- 2.8 Any Purchaser agrees to bring the Terms & Conditions, including the Ground Regulations, to the attention of their Guests.

3. ALLOCATION AND SALE OF TICKETS

General

- 3.1 When making a purchase pursuant to this Clause 3, MCC uses a third-party payment processor (**Payment Processor**) to process the payment. The processing of the payment will be subject to the terms, conditions and privacy policies of the Payment Processor in addition to these Terms & Conditions.
- 3.2 The price for a Ticket(s) shall be set out on the Platform and will be quoted in Pounds Sterling. Unless expressly stated otherwise, the price is inclusive of VAT.
- 3.3 MCC shall not be responsible for any exchange rates, fees or charges levied by the Purchaser's bank or payment card provider.
- 3.4 Junior Tickets can only be purchased together with an Adult Ticket. Any Purchaser wishing to purchase a Junior Ticket(s) only shall be required to contact Club Services by telephoning 020 7432 1000 to make the purchase and must provide the date of birth of the proposed under 16 Ticket Holder.
- 3.5 Any Purchaser purchasing a Ticket on behalf of a third-party (thereby becoming a Ticket Holder for the avoidance of doubt) under these Terms & Conditions, shall be deemed to be acting with the authority of the Ticket Holder for whom they are making that purchase for and for the avoidance of doubt this includes acting with the authority of such Ticket Holder to agree to these Terms & Conditions.

Commercial Partner and Candidate Access Sale Period

- 3.6 Ticket(s) for the Second Test Match are offered for sale to Commercial Partners and Candidates during the Commercial Partner and Candidate Access Sale Period on a first come, first served basis, subject to availability.
- 3.7 Any Commercial Partner and Candidate can purchase a Ticket for the Second Test Match on the Platform through the Payment Processor on a first come, first served basis, subject to availability via an online queuing system during the Commercial Partner and Candidate Access Sale Period. Payment must be made in full and cleared funds at the time of purchase. MCC accepts all major debit and credit cards for payment for the Ticket(s).
- 3.8 Commercial Partners and Candidates who have been successful in purchasing a Ticket(s) under Clause 3.7, will be notified via email to the email address registered to the Purchaser's Lord's Account.

Priority Period

- 3.9 Ticket(s) are first offered for sale to Members, Candidates and/or Middlesex Members during the Priority Period on a first come, first served basis, subject to availability.
- 3.10 Subject to Clause 3.11, any Member, Candidate and/or Middlesex Member can purchase a Ticket on the Platform through the Payment Processor on a first come, first served basis, subject to availability via an online queuing system during the Priority Period. Payment must

be made in full and cleared funds at the time of purchase. MCC accepts all major debit and credit cards for payment for the Ticket(s).

- 3.11 Members, Candidates and Middlesex Members are limited to purchasing the number of Tickets as detailed on the Platform for each Match Day.
- 3.12 Members, Candidates, and Middlesex Members who have been successful in purchasing a Ticket(s) under Clause 3.10, will be notified via email to the email address registered to the Purchaser's Lord's Account.

Inside Lord's Access Period

- 3.13 Following the Priority Period, Tickets are offered for sale to Inside Lord's Subscribers during the Inside Lord's Access Period.
- 3.14 Subject to Clause 3.13, any Inside Lord's Subscriber can purchase a Ticket on the Platform through the Payment Processor on a first come, first served basis, subject to availability via an online queuing system during the Inside Lord's Access Period. Payment must be made in full and cleared funds at the time of purchase. MCC accepts all major debit and credit cards for payment for the Ticket(s).
- 3.15 Inside Lord's Subscribers are limited to purchasing two Tickets during the Inside Lord's Access Period.
- 3.16 Inside Lord's Subscribers who have been successful in purchasing a Ticket(s) under Clause 3.14 will be notified via email to the email address registered to the Purchaser's Lord's Account.

Public Access Test Match Sale Period

- 3.17 Following the Early Access Window, the Commercial Partner and Candidate Access Sale Period, the Priority Period and Inside Lord's Access Period Tickets for the Test Matches shall be available in the Public Access Test Match Sale Period.
- 3.18 Purchasers may purchase a Ticket on the Platform through the Payment Processor on a first come, first served basis, subject to availability via an online queuing system during the Public Access Test Match Sale Period. Payment must be made in full and cleared funds at the time of purchase. MCC accepts all major debit and credit cards for payment for the Ticket(s).
- 3.19 Purchasers who have been successful in purchasing a Ticket(s) under Clause 3.18, will be notified via email to the email address registered to the Purchaser's Lord's Account.

Public Access ODI Sale Period

- 3.20 Following the Priority Period, Inside Lord's Access Period Tickets for the ODI shall be available in the Public Access ODI Sale Period.
- 3.21 Purchasers may purchase a Ticket for the ODI on the Platform through the Payment Processor on a first come, first served basis, subject to availability via an online queuing system during the Public Access ODI Sale Period. Payment must be made in full and cleared funds at the time of purchase. MCC accepts all major debit and credit cards for payment for the Ticket(s).
- 3.22 Purchasers who have been successful in purchasing a Ticket(s) under Clause 3.21, will be notified via email to the email address registered to the Purchaser's Lord's Account.

General Sale

- 3.23 In the event that Tickets are available following the Early Access Window, Commercial Partner and Candidate Access Sale Period, the Priority Period, the Inside Lord's Access Period, the Public Access Test Match Sale Period, and the Public Access ODI Sale Period Tickets shall be offered for sale on a first come, first served basis, subject to availability and to the limit of the number of Tickets that can be purchased, as detailed on the Platform.
- 3.24 If Clause 3.23 applies, any person can purchase a Ticket online only via the Platform through the Payment Processor and payment must be made in full and cleared funds at the time of purchase. The Platform accepts all major debit or credit cards for payment for the Ticket(s).
- 3.25 Prior to purchasing a Ticket, Purchasers are recommended to use the 'view from seat' function on the Platform to view a Full View Ticket and/or Restricted View Ticket. For the avoidance of doubt, the 'view from seat' function is an approximate view and for illustrative purposes only. For the avoidance of doubt, the provisions of Clause 10.1.3 shall always apply.

In some instances, the view from a seat may be affected by TV cameras installed by the official broadcaster on the Match Day. MCC may not be able to predict the exact location of the TV cameras on the date the Purchaser purchases the Ticket. In the event, a Ticket Holder's view is obscured by a camera position on the Match Day, MCC encourages the Ticket Holder to contact nearest steward immediately and/or contact Club Services at ClubServices@mcc.org.uk or telephone 020 7432 1000 to allow MCC to make any reasonable and practicable adjustments within MCC's control or apply Clause 6.9.

- 3.26 The Ticket Holder is not guaranteed an uninterrupted and/or uninhibited view of any Match Day from the position provided. MCC do not guarantee protection from the elements or weather from any seat and the Ticket Holder acknowledges and accepts that they are required to take appropriate care for their sun protection and hydration.
- 3.27 Those who have been successful in purchasing a Ticket(s) under Clause 3.23 will be notified via email to the email address registered to the Purchaser's Lord's Account.

Accessibility and Wheelchair Tickets

- 3.28 If a Purchaser has any Accessibility Requirements, they should email Club Services at accessibility.tickets@mcc.org.uk or telephone 020 7616 8653 and subject to availability, MCC shall endeavour to satisfy any Accessibility Requirements.
- 3.29 Any Purchaser who has purchased a Wheelchair Ticket or made a request under Clause 3.28 may be required by MCC to provide supporting documentation including without limitation a copy of Personal Independence Allowance (**PIP**) or Disability Living Allowance (**DLA**) or by presentation of their Nimbus Card. Any Purchaser who fails to provide such supporting documentation on MCC's request may have their Wheelchair Ticket cancelled or may not have their Accessibility Requirements met without any liability to MCC.
- 3.30 In the event that MCC permits a Carer to accompany a Purchaser on a Match Day to support any Accessibility Requirements, MCC shall provide the Purchaser with an Adult Ticket free of charge provided that the person using the Adult Ticket shall only attend the Match Day with the Purchaser and not transfer the Ticket.
- 3.31 MCC shall provide a Purchaser with a Wheelchair Ticket with an Adult Ticket free of charge provided that person using the Adult Ticket shall:
- 3.31.1 be considered as a Carer;
- 3.31.2 accompany the Purchaser to Lord's and attend the Match Day with the Purchaser; and

3.31.3 not transfer the Ticket.

- 3.32 If Clause 3.30 or Clause 3.31 applies, MCC will use reasonable endeavours to allocate the Carer with a seat adjacent to the Purchaser, however if this is not possible, MCC will allocate the closest available seat to the Purchaser subject to the Carer accompanying the Purchaser being able to provide the levels of support required by the Purchaser.

Transfer of Tickets

- 3.33 Purchasers who have been successful in purchasing a Ticket(s), shall be permitted to transfer the Ticket(s) to a Guest subject to the following conditions:

3.33.1 the Ticket is for the Guest's personal use and free of any consideration or for a fee or benefit no greater in value than the face value of the Ticket;

3.33.2 the Purchaser draws their Guest's attention to these Terms & Conditions, including the Ground Regulations, so that by accepting the transfer of a Ticket, the Guest also agrees to be subject to them; and

3.33.3 the Guest shall have no right to transfer the Ticket under these Terms & Conditions.

MCC's Resale Platform

- 3.34 In the event, Lord's is sold out, Tickets may be available to purchase via MCC's Resale Platform in accordance with the Resale Terms & Conditions.

Errors

- 3.35 MCC shall endeavour to ensure that pricing and ticketing information provided is correct and accurate, however in some instances an error may occur. If MCC becomes aware of any error after purchase, MCC will endeavour to inform the Purchaser as soon as reasonably practicable via email to the email address registered to the Purchaser's Lord's Account. The Purchaser will have the option to (i) reconfirm the order at the correct price and/or information; or (ii) cancel the order. The Purchaser must confirm which option to MCC within seven days of receiving MCC's email under this Clause 3.35. If the Purchaser fails to notify MCC within the seven days, MCC will treat the purchase as cancelled. If the purchase is cancelled pursuant to this Clause 3.35, an automatic refund of the price for the Ticket will be made following the Match Day to the credit or debit card used by the Purchaser to make the purchase of the Ticket(s) and any Ticket (if already issued) shall be voided.

4. MCC'S RIGHT TO CANCEL

- 4.1 MCC shall be entitled to have any Ticket(s) purchased cancelled in full without any liability to the Purchaser, other than pursuant to Clause 8, if any Purchaser:
- 4.1.1 purchases a Ticket(s) who is banned or suspended by MCC from purchasing Tickets; or
- 4.1.2 in MCC's reasonable opinion, purchases Ticket(s) using any software, method or technique (including the creation of multiple Lord's Accounts linked to the Purchaser) which is designed to increase the chance of success in purchasing Tickets.

5. DELIVERY OF TICKETS

- 5.1 All Tickets shall be issued electronically prior to the Match Day by MCC as a digital ticket through the Lord's App via the Purchaser's Lord's Account or as otherwise agreed by MCC. Ticket Holders are required to ensure that they have a smartphone device with the latest version of the Lord's App. Tickets must be presented and scanned to gain entry to Lord's.

- 5.2 By accepting these Terms & Conditions, the Ticket Holder confirms that they have a suitable mobile device to use the Lord's App to display and use the Ticket(s).
- 5.3 Each Ticket Holder should download the Lord's App and provide all information reasonably required by MCC from time to time and Clause 17 shall apply accordingly.
- 5.4 If a Ticket Holder has not received the Ticket and/or has issues with the retrieval of the Tickets through the Lord's App, the Ticket Holder should inform MCC by contacting Club Services at ClubServices@mcc.org.uk or telephone 020 7432 1000 and in any event no later than 72 hours prior to the relevant Match Day.
- 5.5 MCC reserve the right not to replace or accept any Ticket that has been lost, stolen, forgotten, defaced, damaged or forged, or any Ticket which is unreadable or incomplete, as applicable.

6. ENTRY AND USE OF TICKETS AT LORD'S

- 6.1 To gain entry into Lord's a valid Ticket must be presented in whole form and not defaced or damaged in any way.
 - 6.2 Notwithstanding the Ground Regulations, MCC reserves the right verify the age of any person attempting to enter or having entered Lord's with a Junior Ticket in addition to any other information as requested by MCC, its staff, contractors or representatives. A failure to comply with this clause will result in Clause 7 applying.
 - 6.3 Any Ticket Holder found to be over the age of 15 on the Match Day using a Junior Ticket will be required to pay the difference between an Adult Ticket and Junior Ticket or the provisions of Clause 7 will apply accordingly.
 - 6.4 Entry to Lord's will be permitted after the gate opening hours as specified on the Ticket, the Lord's App or as published on the Website.
 - 6.5 In addition to the Ground Regulations, entry to Lord's will be subject to such health, safety and security rules and regulations which may be in place from time to time.
 - 6.6 The Ticket Holder shall ensure:
 - 6.6.1 the Ticket(s) can be displayed correctly to be scanned by MCC on the Match Day;
 - 6.6.2 the Ticket(s) is displayed within the Lord's App. MCC cannot accept screenshots or photographs or printed versions of the Tickets from the Lord's App; and
 - 6.6.3 the mobile device displaying the Ticket has enough battery power and is fully functional (if the screen of the mobile device is damaged MCC may be unable to scan the Ticket).
- MCC will not be obliged to reissue any Ticket(s) or be liable for any loss, damage, injury or disappointment suffered in connection with a Ticket Holder's failure to comply with this Clause 6.6 and which may result in the Ticket Holder being refused entry to Lord's.
- 6.7 The Ticket Holder must retain the Ticket (e.g. on the smartphone mobile device which displays the Ticket, if applicable) at all times.
 - 6.8 A Ticket permits a Ticket Holder to occupy the seat indicated on the Ticket during the Match Day and unless Clause 6.9 applies, a Ticket Holder agrees to (i) remain in that allocated seat wherever possible and shall in no event sit in any seat even if other seats appear empty; or (ii) not stand in a seated area and/or in an accessibility area during play.
 - 6.9 MCC may from time to time allocate such alternative seat to a Ticket Holder at its discretion.

- 6.10 The QR on each Ticket will only admit one entry per Ticket. The first Ticket scanned at the entry gate to Lord's will allow entry, however, subsequent scans will not allow entry into Lord's.
- 6.11 A Ticket Holder is permitted to exit and re-enter Lord's on a Match Day provided that on exit the Ticket Holder must indicate the intention to gate staff to re-enter Lord's on the Match Day and thereafter the Ticket shall be scanned on exit and rescanned on entry to Lord's to allow re-entry. The same Ticket must be used during this process. MCC reserves the right to refuse entry to any person who attempts to re-enter Lord's without having had their Ticket correctly scanned upon leaving Lord's, or without having followed such other process for monitoring re-entry to Lord's as may be determined at the sole discretion of MCC.
- 6.12 Each Ticket Holder acknowledges that their entry, presence and/or movement at Lord's is at their own risk this includes without limitation an acknowledgment to the risk of being struck by a cricket ball on the Match Day. MCC will not be responsible for paying any compensation for any injury, illness, loss or damage suffered by a Ticket Holder unless Clause 10.4 applies.
- 6.13 No person who is subject to a ban or suspension imposed and/or recognised by MCC, the ICC, the ECB or any other ICC Member as a result of a breach of any applicable MCC, ICC, ECB or other ICC Member rules, regulations, codes or directives shall be permitted to enter Lord's and any such person found within Lord's on the Match Day shall be liable to immediate removal from Lord's.

7. BREACH AND CONSEQUENCES

- 7.1 Without prejudice to any other rights which MCC may have, if any Ticket Holder (including any person in possession of an Unlawful Ticket) breaches these Terms & Conditions they will:
- 7.1.1 be refused entry to and/or ejected from Lord's without refund or compensation;
 - 7.1.2 have the Ticket voided without refund or compensation;
 - 7.1.3 have their Lord's Account closed and be excluded (indefinitely or for a period of time determined by MCC) from applying to purchase any Tickets in respect of any future matches or events held at Lord's;
 - 7.1.4 have any such other action taken against them as may be determined by MCC; and/or
 - 7.1.5 have legal action taken against them in connection with such matters.
- 7.2 In addition to Clause 7.1, if a Member or Candidate acquires an Unlawful Ticket, such a Member may be referred to MCC's disciplinary panel and such a Candidate may have their name removed from MCC's candidates' book.
- 7.3 In addition to Clause 7.1, if the Ticket Holder has or MCC reasonably suspects a Ticket Holder has committed a ticket touting offence (i.e. the unauthorised sale or disposal of a Ticket), MCC will notify the ECB, who may in turn notify the First-Class Counties and/or the relevant law enforcement authorities. By purchasing any Ticket(s), the Purchaser accepts that MCC may disclose the Purchaser's details for these purposes, including the Ticket Holder's personal details, information about the ticket touting offence and about Ticket purchases (including payment details).

8. REFUNDS

Unless otherwise agreed by MCC, no refunds will be given, other than those covered under any refund scheme advised by ECB on its website, www.ecb.co.uk. For the avoidance of doubt, no refunds shall be payable for Day 5.

In no other circumstances can the price of the Ticket be refunded.

9. EVENTS OUTSIDE MCC'S CONTROL

MCC will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control and MCC reserves the right to cancel any Ticket without notice. In such cases, the Purchaser may be entitled to a refund for the price of the Ticket.

10. LIABILITY

10.1 Subject to Clause 10.4, MCC shall not be liable for:

10.1.1 any injury, loss or damage including (without limitation) bodily or mental harm, personal property damage or any loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising on a Match Day nor for any refund, loss or damage to or theft of their property howsoever such injury, loss or damage may be caused, and a Ticket Holder agrees that no claim, complaint or proceeding will be brought in relation to the foregoing and shall indemnify MCC in respect of any liability for any such injury, loss or damage;

10.1.2 whether foreseeable or not and whether as a result of strike action or otherwise, any indirect or consequential loss or damages or the costs of any personal travel or accommodation or any other arrangements howsoever made in relation to any Match Day under any circumstances;

10.1.3 interruption, delay and/or restriction of the ground on a Match Day caused by the position of the Ticket Holder's seat and/or the actions of other spectators;

10.1.4 refund, loss, damage, injury or disappointment suffered for failure to download or bring a Ticket on the Match Day; and/or

10.1.5 any failure, delay, refund, loss, damage or expense caused by circumstances outside MCC's reasonable control.

10.2 Subject to Clause 10.4, MCC is not responsible for any:

10.2.1 technical glitches or malfunctions or any other problems out of its control that result in a purchase not being properly received by MCC; and

10.2.2 damage, loss, injury or disappointment suffered as a result of not obtaining a Ticket.

10.3 MCC does not make or give, and no staff or official of MCC has any authority to make or give, any representation, condition or warranty regarding the amount of play occurring on the Match Day, and any such representation, condition or warranty is hereby excluded.

10.4 Nothing in these Terms & Conditions seeks to exclude or limit MCC's liability for death or personal injury caused by its negligence or any other type of liability which cannot be excluded or limited by applicable law.

10.5 MCC's total liability in all other circumstances shall otherwise, under, or in connection with these Terms & Conditions will not exceed the face value of the Ticket(s) as at the date such liability arose.

10.6 Each Ticket Holder shall indemnify and hold MCC harmless from and against all loss, damages and liabilities, including (without limitation) bodily or mental harm, personal

property damage or loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising (including but not limited to the costs of enforcement or attempted enforcement of these conditions), suffered or incurred by any of them in connection with, resulting from, or arising out of, a breach by the Ticket Holder of any of these Terms & Conditions.

11. RETURNS

Unless otherwise agreed by MCC, a Purchaser is unable to return a Ticket for any Match Day to MCC and is encouraged to use MCC's Resale Platform if they can no longer attend the Match Day. For the avoidance of doubt, MCC's Resale Platform is only available for Match Days that have completely sold out with no further inventory available to be released for sale.

12. ANTI-DISCRIMINATION

- 12.1 The ECB and MCC are committed to promoting diversity and equal opportunities and expects all visitors to Lord's to share this commitment and comply with the ECB Anti-Discrimination Code.
- 12.2 Ticket Holders must at all times refrain from any conduct or behaviour which is discriminatory on the grounds of: age; disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, religion and belief, sex or sexual orientation.
- 12.3 If any Ticket Holder engages in any conduct or behaviours as referred to in Clause 12.2, as determined by MCC in its reasonable opinion, Clause 7 shall apply.

13. AMENDMENT

MCC reserves the right to make amendments to these Terms & Conditions from time to time. Up to date versions of these Terms & Conditions will be made available as soon as practicable on the Website.

14. STATUTORY RIGHTS

These Terms & Conditions shall not affect a Ticket Holder's statutory rights as a consumer.

15. WAIVER

No failure or delay by MCC to exercise any right (in whole or in part) under these Terms & Conditions shall constitute a waiver of that right, nor restrict any further exercise of that right. To the extent that MCC is prevented or delayed by matters beyond its reasonable control from performing any of its obligation(s) under these Terms & Conditions, MCC shall be relieved of any liability to any Ticket Holder for failure to perform or for delay in performing any such obligation(s).

16. CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 1999

No third party shall have the right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999. However, is agreed and acknowledged that on account of Clause 2.8 and Clause 3.33.2, MCC shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against Guests notwithstanding that they may not be a party hereto.

17. PERSONAL DATA

The Ticket Holder irrevocably and unconditionally consents to the collection, use and insertion into a database by or on behalf of MCC of any personal information provided by the Purchaser and any other Ticket Holder in accordance with Data Protection Legislation for the purposes of implementation of these Terms & Conditions, including for administration,

communication, enforcement and access control purposes. MCC shall process any personal information of any Ticket Holder in accordance with Privacy Notice which may be viewed at www.lords.org/privacynotice.

18. SEVERANCE

Each of the provisions set out in these Terms & Conditions shall be severally enforceable. Notwithstanding that the whole or any part of any provision(s) of these Terms & Conditions may be declared void, ineffective or unenforceable in any respect by any competent court in any jurisdiction, the provision(s) in question (or part thereof, as the case may be) shall be severed to the extent necessary and the other provision(s) of these Terms & Conditions and the remainder of the provision(s) in question (as applicable) shall continue in full force and effect.

19. INTELLECTUAL PROPERTY RIGHTS

The Ticket Holder shall not use, alter, copy or otherwise deal with any of the symbols, trade marks, logos and/or intellectual property appearing on a Ticket, and shall not purport or attempt to create any Ticket-related intellectual property rights.

20. GOVERNING LAW AND JURISDICTION

These Terms & Conditions shall be governed by English law. Any dispute arising from or in connection with these Terms & Conditions shall be subject to the exclusive jurisdiction of the English courts. Notwithstanding the foregoing, MCC reserves the right to pursue legal proceedings in a competent court of the Ticket Holder's domicile, where such proceedings shall be governed and interpreted in accordance with English law.

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