

BY THE BAREST OF MARGINS: A LORD'S DINNER 2025**TERMS & CONDITIONS****1. DEFINITIONS**

In these Terms & Conditions (except where a different interpretation is necessary in the context) the words and expressions set out below shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of a Purchaser and/or their Guest(s);
- 1.2 **Charges:** the charges a Purchaser has agreed to pay MCC for a Package as detailed on the Platform or as otherwise notified by MCC in writing;
- 1.3 **Content:** the content delivered by any speakers or attendees at the Event;
- 1.4 **Customer:** any Purchaser or Guest;
- 1.5 **Event:** By the Barest of Margins: A Lord's Dinner scheduled to be held in the Nursery Pavilion at Lord's;
- 1.6 **Event Date:** the date for the Event as detailed on the Platform;
- 1.7 **Ground Regulations:** those ground regulations of MCC from time to time, which are available to view at lords.org/groundregulations;
- 1.8 **Invitation:** an invitation for the Event which shall be issued by MCC to the Purchaser as part of the Package providing the right for a Customer to attend the Event;
- 1.9 **Guest:** any person the Purchaser invites to attend the Event on the Event Day to whom an Invitation may be transferred in accordance with Clause 2.5;
- 1.10 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.11 **MCC:** Marylebone Cricket Club of Lord's, London NW8 8QN;
- 1.12 **Members:** a Member of MCC from time to time;
- 1.13 **Package:** the Gold Package or Platinum Package;
- 1.14 **person:** shall be deemed to include any individual, company, corporation or other entity;
- 1.15 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;
- 1.16 **Priority Period:** a period of exclusive access to Members, MCC commercial partners, debenture holders, suite holders and previous customers to purchase a Package as detailed on the Platform;
- 1.17 **Purchaser:** any person purchasing a Package pursuant to these Terms & Conditions;
- 1.18 **Gold Package:** a package sold to the Purchaser for the Event which comprises (i) an Invitation; (ii) welcome drinks reception on the Nursery Ground; (iii) four-course menu served in the Nursery Pavilion; (iv) unlimited house wine and spirits package; (v) exclusive panel discussion with players from the World Cup Final in 2019 with behind the scenes storytelling; and (vi) live music and entertainment;
- 1.19 **Start Time:** the starting time for the Event as detailed on the Platform;
- 1.20 **Terms & Conditions:** these terms & conditions; and

- 1.21 **Platinum Package:** a package sold to the Purchaser for the Event which comprises (i) an Invitation; (ii) welcome drinks reception on the Nursery Ground; (iii) four-course menu served in the Nursery Pavilion; (iv) exclusive panel discussion with players from the World Cup Final in 2019 with behind the scenes storytelling; (v) unlimited premium drinks package; (vi) live music and entertainment; (vii) access to exclusive pre-event reception with the players; (viii) access to historic memorabilia displays; and (ix) priority seating for dinner and panel discussion.

2. PACKAGES

- 2.1 Packages for the Event shall be offered on a first come, first served basis via the Platform and shall be subject to availability of the relevant Package and the Priority Period.
- 2.2 MCC accepts all major debit and credit cards as payment of the Charges.
- 2.3 Purchasers must be 18 years old or above and the Purchaser must pay the Charges in full and cleared funds online via the Platform at the time of purchase. At this point a legally binding contract will be in place between MCC and the Purchaser.
- 2.4 The Invitations will be emailed to the Purchaser 14 days prior to the Event Date to the email address registered to the Purchaser's account on the Platform.
- 2.5 The Purchaser shall be responsible for distributing the Invitations to any Guests. No person will be admitted to the Event without an Invitation. No liability is accepted by MCC in the event that any Customer is denied entry to the Event as a result of the Purchaser's or failure to comply with these Terms & Conditions.
- 2.6 If a Purchaser has any Accessibility Requirements, they should email Events at experienceevents@mcc.org.uk or telephone 020 7616 8501 and MCC shall use reasonable endeavours to satisfy any Accessibility Requirements. Please note that parking is not available at Lord's. However, should you require disabled drop off, please contact Events using the contact details stated above.
- 2.7 Any Purchaser who makes a request under Clause 2.56 may be required by MCC to provide supporting documentation. Any Purchaser who fails to provide such supporting documentation may not have their Accessibility Requirements met without any liability to MCC.
- 2.8 MCC shall use reasonable endeavours to ensure that the Package is in accordance with the details advertised, however, MCC reserves the right to vary the Package without further notice or liability to the Customer provided that such variation does not materially affect the quality of the Package.
- 2.9 By purchasing a Package, the Purchaser will be deemed to have accepted and agreed to be bound by these Terms & Conditions and agrees to bring these Terms & Conditions, including the Ground Regulations, to the attention of their Guests.

3. REGULATIONS

- 3.1 Customers accept and acknowledge that:
- (a) they are to arrive 10 minutes prior to the Start Time to allow sufficient time to clear security at Lord's. If a Customer is running late for any reason, they are asked to call the Events telephone line on 020 7616 8501 as soon as possible and before 17:30. Customers arriving early may visit the Lord's Tavern;
 - (b) MCC may conduct security searches of all belongings and/or outer clothing upon entry, exit or at any time whilst at Lord's. Customers agree to comply with all security checks required to access Lord's. MCC may refuse admission if a Customer fails to comply with the relevant security checks;
 - (c) MCC shall allocate a strict period as notified by MCC to enjoy the Event and must vacate Lord's at the time advised by MCC after the Event;

- (d) entry to the Event, Customers are subject to the Ground Regulations and such health, safety and security rules and regulations which may be in place from time to time;
- (e) in order to enter the Event, guests are requested to dress in smart casual attire. Whilst jackets and dresses are welcome, formal dress is not required. However, the following items are not permitted: jeans; leggings; jodhpur-style trousers; t-shirts; track suits; training shoes; plimsolls; flip-flop shoes; denim clothing; and overalls. This list is not exhaustive. MCC reserves the right to refuse entry to any Customer whose attire contravenes MCC's dress code. Any Customer requiring exceptions to the relevant dress code for reasons such as medical conditions must have prior authorisation from MCC;
- (f) they shall ensure nothing is done which may constitute a breach of the law or which may be inappropriate, cause nuisance, danger, offence or inconvenience to MCC or any other person;
- (g) attendance at the Event means the Customer consents to filming, photography and sound recording which may include the Customer which MCC may use without payment; and
- (h) they are solely responsible for any personal possessions brought to Lord's and MCC shall not be liable for any loss of or damage to such personal possessions.

3.2 Customers agree to provide MCC with a dietary requirements list including details of any food allergies and must inform MCC of any wheelchair or other special access requirements **no later than 14 days prior to the Event** by emailing experienceevents@mcc.org.uk or telephone 020 7616 8501. However, MCC does not guarantee that any of the food or drink products served at the Event are free from nuts, wheat, lactose or any other allergens.

3.3 MCC shall have the right to prevent access or eject Customers from the Event if a Customer breaches these Terms & Conditions without any liability to the Customer by way of compensation, refund, re-entry or otherwise.

4. EVENTS OUTSIDE MCC'S CONTROL

4.1 MCC will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control.

4.2 If this Clause 4.1 applies, MCC reserves the right to cancel the Event prior to the Event Date by giving notice to the email address registered to the Purchaser's account on the Platform. Any cancellation shall be made in MCC's sole and absolute discretion and such decision shall be final. MCC shall have no liability for any loss, damage, cost or expenses suffered by Customers other than refunding the Purchaser the Charges within 30 days following the Event Date.

5. CANCELLATION

5.1 MCC reserves the right to cancel any Package for the Event due to low attendance prior to the Event Date. MCC's decision to cancel in such circumstances is final. MCC shall have no liability or obligation to Customers other than refunding the Purchaser the Charges within 30 days following the Event Date.

5.2 If, for unavoidable reasons, a Purchaser wishes to cancel a Package prior to the Event Date, the Purchaser must notify MCC by email at: experienceevents@mcc.org.uk. Subject to Clause 5.3, the following refunds may apply:

Cancellation Notice	Refund
More than 14 calendar days prior to the Event Date	100% of the Charges

14 calendar days or less prior to the Event Date	No refund
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- 5.3 In the event a Purchaser cancels a Package between 14 calendar days and four calendar days prior to the Event Date, MCC shall use its reasonable endeavours to obtain a suitable replacement customer. If the cancelled Package is re-sold, MCC shall be entitled to retain a handling fee of 10% of the Charges and 90% of the Charges shall be refunded to the Purchaser within 30 days of the Event Date. In the event that the cancelled Package is not re-sold, MCC shall be entitled to retain the Charges previously paid by the Purchaser.

6. DISCLAIMER AND LIABILITY

- 6.1 The Content at the Event is provided on an 'as is' basis without any warranties of any kind, express or implied.
- 6.2 Customers acknowledge that the Content provided by any speaker or attendees at the Event does not necessarily reflect the views or opinions of MCC or any members of committee or staff.
- 6.3 MCC makes no representation as to the accuracy, completeness, timeliness, suitability or validity of any Content and will not be liable for any errors, omissions or delays in the Content or any losses, injuries or damages arising from its display or use. MCC does not endorse, and expressly disclaims all liability relating to any of the Content provided by any speakers or attendees at the Event.
- 6.4 Subject to Clause 6.6, MCC shall not be liable for:
- 6.4.1 any injury, loss or damage whatsoever on the Event Date nor for any refund, loss or damage to or theft of their property howsoever such injury, loss or damage may be caused, and the Customer shall indemnify MCC in respect of any liability for any such injury, loss or damage to MCC (including any damage to the outfield at Lord's);
- 6.4.2 whether foreseeable or not and whether as a result of strike action or otherwise, any indirect or consequential loss or damages or the costs of any personal travel or accommodation or any other arrangements howsoever made in relation to the Event Date under any circumstances;
- 6.4.3 refund, loss, damage, injury or disappointment suffered for failure to download or bring the Invitation on the Event Date; and/or
- 6.4.4 any failure, delay, refund, loss, damage or expense caused by circumstances outside MCC's reasonable control.
- 6.5 Subject to Clause 6.6, MCC is not responsible for any:
- 6.5.1 interruptions of the Event caused by the actions of other Customers;
- 6.5.2 technical glitches or malfunctions or any other problems out of its control that result in a purchase not being properly received by MCC; and
- 6.5.3 damage, loss, injury or disappointment suffered as a result of not obtaining a Package.
- 6.6 Nothing in these Terms & Conditions seeks to exclude or limit MCC's liability for death or personal injury caused by its negligence or any other type of liability which cannot be excluded or limited by applicable law.
- 6.7 MCC's total liability in all other circumstances shall otherwise, under, or in connection with these Terms & Conditions not exceed the Charges paid by the Purchaser as at the date such liability arose.

7. GENERAL

- 7.1 MCC reserves the right to vary these Terms & Conditions, including without limitation to comply with any Government guidance or restrictions.
- 7.2 No Packages may be re-sold or transferred to any third party, auctioned or used as a competition prize. Any Package which is resold, transferred to any third party, auctioned or used as a competition prize without the express consent of MCC's Chief Executive & Secretary shall be deemed void and no refund of the Charges will be given.
- 7.3 Packages are personal to the Purchaser and may only be used by the individuals identified and named as Guests for such a Package.
- 7.4 Any personal data collected by MCC shall be processed by MCC in accordance with MCC's Privacy Notice which may be viewed at lords.org/privacynotice.
- 7.5 No third party shall have the right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999. However, it is agreed and acknowledged that on account of Clause 2.9, MCC shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against Guests notwithstanding that they may not be a party hereto.
- 7.6 These Terms & Conditions are subject to and governed by English Law.

Ref: ticketeventtermsandconditions2025v3