

2025 TERMS & CONDITIONS FOR THE SALE AND ALLOCATION OF GENERAL ADMISSION TICKETS AND WHEELCHAIR TICKETS

ICC MEN'S WORLD TEST CHAMPIONSHIP FINAL 2025

1. **DEFINITIONS**

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements**: any accessibility requirements of a Purchaser and/or their Guest(s), including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Purchaser to support their accessibility requirements;
- 1.2 **Account**: an account registered on the Website created pursuant to the Website Terms of Use;
- 1.3 **Adult Ticket:** a General Admission Ticket for a Ticket Holder aged 16 or over on the Match Day;
- 1.4 **Ambush Marketing:** the unauthorised use of a Ticket as a prize or in a lottery or competition or for any other promotional, advertising or commercial purpose and/or any other activity by a person not authorised by IBC which: (a) associates the person with the ICC and/or the ICC WTC Final; or (b) exploits the publicity or goodwill of the ICC and/or the ICC WTC Final; or (c) has the effect (in the reasonable opinion of IBC) of conferring the status of a Commercial Partner on a person who is not a Commercial Partner or otherwise diminishing the status of any Commercial Partner;
- 1.5 **App**: the official ICC mobile application;
- 1.6 **Authorised Agents**: the official corporate hospitality agents and official travel agents appointed by or on behalf of IBC and which are legally and contractually entitled to sell Tickets as part of hospitality and travel packages respectively;
- 1.7 **Authorised Person:** collectively all ICC WTC Final management (being anybody acting on behalf of IBC or the LOC) and all the Venue's management, and their respective staff, officials, representatives, officers and volunteers;
- 1.8 **Candidate**: a candidate for membership of Marylebone Cricket Club and whose name is in the candidates' book;
- 1.9 **Carer**: a person who is responsible for a Ticket Holder's care to whom a Ticket may be transferred in accordance with Clause 3.13 or Clause 3.14;
- 1.10 **Commercial Partner**: any official sponsor, official supplier, broadcaster, licensee and/or any other party which has been granted a commercial association with the ICC, IBC and/or the ICC WTC Final from time to time;
- 1.11 **ECB**: The England and Wales Cricket Board Limited;
- 1.12 **Full View Ticket**: a General Admission Ticket that has a full and uninterrupted view of the playing wicket and a minimum of 80% of the outfield visible from the seat (depending on the location in the Venue due to the presence of LED boards, the boundary rope may not always be visible from the seat);
- 1.13 **General Admission Ticket**: an electronic ticket for admittance and a numbered and reserved seat in a public stand at the Venue for the Purchaser and if applicable, their Guest(s);
- 1.14 **Ground Regulations**: those ground regulations of the LOC from time to time, which are available to view at <u>lords.org/groundregulations;</u>



- 1.15 **Guest**: any person the Purchaser invites to attend the Match Day to whom a Ticket may be transferred in accordance with Clause 3.16 and/or any other person using a Ticket with the prior express authorisation of IBC and/or the LOC;
- 1.16 **Host:** the ECB, who have been appointed by IBC to host the ICC WTC Final;
- 1.17 **IBC:** ICC Business Corporation FZ LLC, a wholly owned subsidiary of the ICC incorporated to exploit the commercial rights to ICC events, being a company incorporated under the regulations of the Dubai Development Authority with its registered address at DMC-BLD05-VD-G00-075, Ground Floor, Dubai Media City, United Arab Emirates, and having its administrative office at Street 69, Dubai Sports City, Sheikh Mohammed Bin Zayed Road, PO Box 500070, Dubai, United Arab Emirates;
- 1.18 **ICC:** the International Cricket Council Limited, the international governing body for the sport of cricket;
- 1.19 **ICC Anti-Discrimination Code**: the ICC's Anti-Discrimination Code (available <u>here</u>), as updated from time to time;
- 1.20 **ICC WTC Final:** the final of the ICC Men's World Test Championship 2025 governed by the ICC scheduled to be played on the Match Day;
- 1.21 **Junior Ticket**: a General Admission Ticket for a Ticket Holder who must be under the age of 16 on the Match Day;
- 1.22 **LOC:** means the entity appointed as the local organising committee for the Match Day by the Host being Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.23 **Match Day**: any day of the dates shown on the Platform for the ICC WTC Final which has been scheduled to be played at the Venue for which a Ticket Holder has been successful in purchasing a Ticket(s);
- 1.24 **Member**: a Full Member of Marylebone Cricket Club from time to time and a Senior or Associate Member of Marylebone Cricket Club from time to time for such days on which the Marylebone Cricket Club Committee has determined that they have membership privileges;
- 1.25 **Official Resale Platform**: the portal operated by the LOC and available through the Website to enable Purchasers the opportunity to resell Tickets;
- 1.26 **Official Ticketing Agents:** any official ticket agent(s) appointed by or on behalf of the Host;
- 1.27 **Person**: shall be deemed to include any individual, company, corporation or other entity;
- 1.28 **Platform**: the portal operated by the LOC and available through the Website to enable Purchasers the opportunity to purchase Tickets;
- 1.29 **Privacy Policy:** the privacy policy in respect of the personal data of Purchasers and Guests relating to their purchase of Tickets and which is located <u>here</u>;
- 1.30 **Prohibited Items:** means any of the items listed as such in the applicable Ground Regulations and those items specified in Clause 7.1.10 of these Terms & Conditions;
- 1.31 **Purchaser**: any person purchasing a Ticket pursuant these Terms & Conditions or the Official Resale Terms & Conditions;
- 1.32 **Resale Terms & Conditions:** the terms & conditions for the use of the Official Resale Platform, which can be viewed at <u>here</u>;
- 1.33 **Restricted View Ticket**: a General Admission Ticket that has a full and uninterrupted view



of the playing wicket but may have (a) between 20 - 40% of the outfield obscured; (b) a replay screen/scoreboard obscured or not visible; and/or (c) something may be in the line of sight;

- 1.34 **Terms & Conditions**: these terms and conditions;
- 1.35 **Ticket(s)**: Adult Ticket, Junior Ticket and/or Wheelchair Ticket;
- 1.36 **Ticket Refund Policy**: the following policy adopted by or on behalf of Host for the refund of a Ticket:

No refunds will be given, other than those covered under the appropriate refund scheme outlined below:

A refund scheme applies to the ICC WTC Final if play does not take place or is restricted on the Match Day for which the Ticket is valid, an automatic refund the price of the Ticket will be made following the Match Day to the credit or debit card used by the Purchaser to make the purchase of the Ticket(s), subject to there being:

- (i) zero to 15 overs played on the Match Day a full refund; or
- (ii) 15.1 overs to 30 overs played on the Match Day a 50% refund.

In no other circumstances can the price of the Ticket be refunded.

- 1.37 **Ticket Holder**: a person who applies, purchases, holds, transfers and/or uses a Ticket(s) (as applicable), which shall include a Purchaser, Guest and/or Carer;
- 1.38 **Unauthorised Reseller**: a reseller that is not authorised by the LOC to resell Tickets;
- 1.39 **Unlawful Ticket(s)**: (a) any Ticket(s) that are found or suspected to have been (i) placed for sale or (ii) purchased on any resale platform of an Unauthorised Resellers; (b) any Ticket(s) that has been sold at a higher price than its face value, (c) any Ticket Holder over the age of 16 on the Match Day using a Junior Ticket; (d) any Ticket used for (i) a prize or competition; (ii) promotion, advertising, fundraising, auction, raffle or anything similar; (iii) any form of Ambush Marketing; or (iv) a commercial hospitality package, by any person trading for that purpose without the authorisation of IBC in writing;
- 1.40 **Venue**: Lord's Ground, London NW8 8QN;
- 1.41 **Website**: means the website <u>here</u> and/or any other website(s), domain(s) or sub-domain(s) established by or on behalf of IBC for the ICC WTC Final;
- 1.42 **Website Terms of Use**: the terms & conditions for the use of the Website, which can be viewed at <u>here</u>; and
- **Wheelchair Ticket**: an electronic ticket for admittance to the Venue for a person using a wheelchair within a designated wheelchair space at the Venue.

2. <u>GENERAL</u>

- 2.1 These Terms & Conditions constitute the terms and conditions that apply to the purchase, transfer, sale and use of any Ticket(s). All Tickets are issued by or on behalf of the Host by the LOC.
- 2.2 In order to purchase any Tickets, each Purchaser must have their own Account.
- 2.3 All Tickets are subject to the Ground Regulations (lords.org/groundregulations), which are incorporated into these Terms & Conditions by reference. The Ticket Holder, in agreeing to these Terms & Conditions, also agrees to comply with and be bound by the applicable Ground Regulations (lords.org/groundregulations). If a Ticket Holder fails to comply with the applicable Ground Regulations (lords.org/groundregulations), they may be refused entry to



or evicted from the Venue. In the case of any conflict or ambiguity between any term(s) of these Terms & Conditions and any term(s) of any of the Ground Regulations (lords.org/groundregulations), the terms of these Terms & Conditions shall prevail.

- 2.4 These Terms & Conditions will be printed in abbreviated form on each Ticket. In the case of any conflict or ambiguity between these Terms & Conditions and the abbreviated form printed on a Ticket, these Terms & Conditions shall prevail.
- 2.5 Except as permitted by Clause 3.16, Tickets are issued on the condition that they are for personal use only and a Purchaser and any Guest is strictly prohibited from attempting to resell advertise for sale or otherwise transferring Tickets without the prior written approval of IBC other than via the Official Resale Platform. The benefit conferred by a Ticket is personal to the Ticket Holder or Guest and is not otherwise assignable or transferable, except as expressly permitted by these Terms & Conditions.
- 2.6 Tickets are only obtainable from the Platform, Official Ticketing Agents, the Authorised Agents or through any other sale or transfer mechanism authorised in writing by or on behalf of the Host. Updated lists of the Official Ticketing Agents and the Authorised Agents can be found on the Website(s). Any Tickets that are found to be Unlawful Tickets will not be valid for entry and the provisions of Clause 7 shall apply.
- 2.7 Ticket Holders are strongly recommended that pictures and/or screenshots of Tickets are not posted on any social network site as third parties may use the image which may result in Ticket Holders encountering difficulties to enter the Venue on the Match Day.
- 2.8 IBC and/or the LOC shall be entitled to confiscate or invalidate any Ticket(s) which is offered for sale or acquired in contravention of these Terms & Conditions or where there is a breach of the Ground Regulations (lords.org/groundregulations) without any refund or compensation.
- 2.9 Any Purchaser agrees to bring the Terms & Conditions, including the Ground Regulations (lords.org/groundregulations) to the attention of their Guests.

3. <u>ALLOCATION AND SALE OF TICKETS</u>

<u>General</u>

- 3.1 When making a purchase under this Clause 3, the LOC uses a third-party payment processor (**Payment Processor**) to process the payment. The processing of the payment will be subject to the terms, conditions and privacy policies of the Payment Processor in addition to these Terms & Conditions.
- 3.2 The price for a Ticket(s) shall be set out on the Platform and will be quoted in Pounds Sterling. Unless expressly stated otherwise, the price is inclusive of VAT.
- 3.3 IBC and the LOC shall not be responsible for any exchange rates, fees or charges levied by the Purchaser's bank or payment card provider.
- 3.4 Junior Tickets can only be purchased together with an Adult Ticket. Any Purchaser wishing to purchase a Junior Ticket(s) only shall be required to contact Marylebone Cricket Club's Club Service department by telephone 020 7432 1000 to make the purchase and must provide the date of birth and name of the proposed under 16 Ticket Holder.
- 3.5 Any Purchaser purchasing a Ticket on behalf of a third-party (thereby becoming a Ticket Holder for the avoidance of doubt) under these Terms & Conditions, shall be deemed to be acting with the authority of the Ticket Holder for whom they are making that purchase for and for the avoidance of doubt this includes acting with the authority of such Ticket Holder to agree to these Terms & Conditions.
- 3.6 Tickets shall be offered for sale on a first come, first served basis, subject to availability and to the limit of the number of Tickets that can be purchased, as detailed on the Platform. The sale or other issuance of any Ticket is final and non-refundable except as may be outlined in



the Ticket Refund Policy or as required by applicable local law in England.

- 3.7 A maximum of 20 Tickets per person may be purchased (**Ticket Limit**). IBC or the LOC reserves the right to adjust the Ticket Limit from time to time in their sole discretion. Upon purchasing Tickets, the Purchaser shall be deemed to have agreed to the Ticket Limit at the time of purchase.
- 3.8 Any person can purchase a Ticket online only via the Platform through the Payment Processor and payment must be made in full and cleared funds at the time of purchase. The Platform accepts all major debit or credit cards for payment for the Ticket(s).
- 3.9 Prior to purchasing a Ticket, Purchasers are recommended to use the 'view from seat' function on the Platform to view a Full View Ticket and/or Restricted View Ticket. For the avoidance of doubt, the 'view from seat' function is an approximate view and for illustrative purposes only. For the avoidance of doubt, the provisions of Clause 10.1.3 shall always apply.

In some instances, the view from a seat may be affected by TV cameras installed by the official broadcaster on the Match Day. The LOC may not be able to predict the exact location of the TV cameras on the date the Purchaser purchases the Ticket. In the event a Ticket Holder's view is obscured by a camera position on the Match Day, the LOC encourages the Ticket Holder to contact nearest steward immediately and/or contact the Marylebone Cricket Club's Club Services department at <u>ClubServices@mcc.org.uk</u> or telephone 020 7432 1000 to allow the LOC to make any reasonable and practicable adjustments within the LOC's control or apply Clause 6.12

3.10 Those who have been successful in purchasing a Ticket(s) under Clause 3.8 will be notified via email to the email address registered to the Purchaser's Account.

Accessibility and Wheelchair Tickets

- 3.11 If a Purchaser has any Accessibility Requirements, they should email Marylebone Cricket Club's Club Services department at <u>accessibility.tickets@mcc.org.uk</u> or telephone 020 7616 8653 and subject to availability, the LOC shall endeavour to satisfy any Accessibility Requirements.
- 3.12 Any Purchaser who has purchased a Wheelchair Ticket or made a request under Clause 3.11 may be required by the LOC to provide supporting documentation including without limitation a copy of Personal Independence Allowance (**PIP**) or Disability Living Allowance (**DLA**). Any Purchaser who fails to provide such supporting documentation on the LOC's request may have their Wheelchair Ticket cancelled or may not have their Accessibility Requirements met without any liability to the LOC or IBC.
- 3.13 In the event that the LOC permits a Carer to accompany a Purchaser on a Match Day to support any Accessibility Requirements, the LOC shall provide the Purchaser with an Adult Ticket free of charge provided that the person using the Adult Ticket shall only attend the Match Day with the Purchaser and not transfer the Ticket.
- 3.14 The LOC shall provide a Purchaser with a Wheelchair Ticket with an Adult Ticket free of charge provided that person using the Adult Ticket shall:
 - 3.14.1 be considered as a Carer;
 - 3.14.2 accompany the Purchaser to the Venue and attend the Match Day with the Purchaser; and
 - 3.14.3 not transfer the Ticket.
- 3.15 If Clause 3.13 or Clause 3.14 applies, the LOC will use reasonable endeavours to allocate the Carer with a seat adjacent to the Purchaser, however if this is not possible, the LOC will allocate the closest available seat to the Purchaser subject to the Carer accompanying the Purchaser being able to provide the levels of support required by the Purchaser.



Transfer of Tickets

- 3.16 Purchasers who have been successful in purchasing a Ticket(s), shall be permitted to transfer the Ticket(s) to a Guest subject to the following conditions:
 - 3.16.1 the Purchaser must retain at least one (1) Ticket for their own personal use;
 - 3.16.2 the Ticket is for the Guest's personal use (provided always that the Guest is a natural person who is known to the Purchaser personally and who did not become known to the Purchaser through the sale, transfer or disposal of the Ticket) and free of any consideration or for a fee or benefit no greater in value than the face value of the Ticket and not for commercial gain;
 - 3.16.3 the Purchaser draws their Guest's attention to these Terms & Conditions, including the Ground Regulations (<u>lords.org/groundregulations</u>), so that by accepting the transfer of a Ticket, the Guest also agrees to be subject to them; and
 - 3.16.4 the Guest shall have no right to transfer the Ticket under these Terms & Conditions.
- 3.17 Notwithstanding Clause 3.16, it is an essential condition of the issue of each Ticket and the right of admission to the Venue that the Ticket must not be:
 - 3.17.1 offered publicly (other than through the Official Resale Platform), whether for sale or as a gift or donation or any other means of transfer;
 - 3.17.2 offered or transferred, used or otherwise disposed of in the course of any business or for the purpose of facilitating a third party's business or otherwise for commercial gain;
 - 3.17.3 offered or transferred, used or otherwise disposed of:
 - (a) in relation to any form of Ambush Marketing, promotional or commercial purpose (including in connection with or in association with any competition, advertising, promotion, auction or as a prize in any competition, lottery or sweepstake, whether for a business or a charity or otherwise); or
 - (b) to enhance the demand for any other good(s) or service(s);
 - 3.17.4 offered or transferred or otherwise disposed of to any person who agrees to buy any good(s) or service(s) in return for the Ticket;
 - 3.17.5 offered or transferred, used or incorporated in connection with, in association with or otherwise as part of any flight or other mode of travel, accommodation, hospitality, meal, beverage, merchandise or any form of entertainment; and/or
 - 3.17.6 otherwise bundled with any other good(s) or service(s) (including as part of any hospitality or travel package),

in each case without the prior express written authorisation of IBC or the LOC on behalf of IBC.

3.18 If requested by or on behalf of IBC, the LOC and/or any Authorised Person, the Purchaser must provide details (including the names) of their Guest(s) and IBC, the LOC and/or any Authorised Person may require photographic proof of the identity of the Ticket Holder as a pre-condition to the exercise by the Ticket Holder of any rights accorded by the Ticket. The Ticket Holder must, upon request by or on behalf of IBC, the LOC and/or any Authorised Person, give a full explanation as to how, from whom (including full contact details) and from where their Ticket(s) have been obtained and at what price. If a Ticket Holder fails to provide a satisfactory explanation, IBC, the LOC and/or any Authorised Person may, in its absolute discretion in each case, cancel the Ticket(s) immediately and the Ticket Holder may be refused admission to and/or ejected from the Venue without refund or compensation.



Official Resale Platform

3.19 In the event the Venue is sold out, Tickets may be available to purchase via the Official Resale Platform in accordance with the Resale Terms & Conditions.

<u>Errors</u>

3.20 The LOC shall endeavour to ensure that pricing and ticketing information provided is correct and accurate, however in some instances an error may occur. If the LOC becomes aware of any error after purchase, the LOC will endeavour to inform the Purchaser as soon as reasonably practicable via email to the email address registered to the Purchaser's Account. The Purchaser will have the option to (i) reconfirm the order at the correct price and/or information; or (ii) cancel the order. The Purchaser must confirm which option to the LOC within seven days of receiving the email under this Clause 3.20. If the Purchaser fails to notify the LOC within the seven days, the LOC will treat the purchase as cancelled. If the purchase is cancelled pursuant to this Clause 3.20, an automatic refund the price of the Ticket will be made following the Match Day to the credit or debit card used by the Purchaser to make the purchase of the Ticket(s) and any Ticket (if already issued) shall be voided.

4. <u>RIGHT TO CANCEL</u>

- 4.1 IBC or the LOC shall be entitled to have any Ticket(s) purchased cancelled in full without any liability to the Purchaser, other than pursuant to the Ticket Refund Policy, if any Purchaser:
 - 4.1.1 purchases a Ticket(s) who is banned or suspended by IBC or the LOC from purchasing Tickets;
 - 4.1.2 in IBC's or the LOC's reasonable opinion, purchases Ticket(s) using any software, method or technique (including the creation of multiple Accounts linked to the Purchaser) which is designed to increase the chance of success in purchasing Tickets; or
 - 4.1.3 is found to have exceeded the Ticket Limit, including the purchase of Tickets from the same name, billing address or credit card, for the Match Day.

5. <u>DELIVERY OF TICKETS</u>

- 5.1 All Tickets shall be issued electronically 14 days prior to the Match Day by the LOC or as a digital ticket through the App (Tickets for hospitality and Commercial Partners will be issued in a downloadable PDF form). Ticket Holders are required to ensure that they have a device with the App. Tickets must be presented and scanned to gain entry to the Venue.
- 5.2 By accepting these Terms & Conditions, the Ticket Holder confirms that they have a suitable mobile device to use the App to display and use the Ticket(s). Hospitality or Commercial Partner Ticket Holders can print their Ticket at home.
- 5.3 Each Ticket Holder should download the App and provide all information reasonably required by IBC from time to time and Clause 17 shall apply accordingly.
- 5.4 If a Ticket Holder has not received the Ticket and/or has issues with the retrieval of the Tickets through the App, the Ticket Holder should inform the LOC by contacting Marylebone Cricket Club's Club Services department at <u>ClubServices@mcc.org.uk</u> or telephone 020 7432 1000 and in any event no later than 48 hours prior to the relevant Match Day.
- 5.5 IBC or the LOC reserve the right not to replace or accept any Ticket that has been lost, stolen, forgotten, defaced, damaged or forged, or any Ticket which is unreadable or incomplete.

6. ENTRY AND USE OF TICKETS AT THE VENUE

6.1 To gain entry into the Venue a valid Ticket must be presented, in whole form and not defaced



or damaged in any way. One Ticket shall be required for each Ticket Holder, except for children under two (2) years of age who do not occupy a seat of their own.

- 6.2 Notwithstanding the Ground Regulations (<u>lords.org/groundregulations</u>), the LOC reserves the right verify the age of any person attempting to enter or having entered the Venue with a Junior Ticket in addition to any other information as requested by the LOC, its staff, contractors or representatives. A failure to comply with this clause will result in Clause 7 applying.
- 6.3 Any Ticket Holder found to be over the age of 16 on the Match Day using a Junior Ticket will be required to pay the difference between an Adult Ticket and Junior Ticket or the provisions of Clause 7 will apply accordingly.
- 6.4 By using a Ticket, the Ticket Holder agrees to have accepted and agreed to be bound by these Terms & Conditions, including the Ground Regulations (<u>lords.org/groundregulations</u>). In addition, the Purchaser shall be deemed to have made any Guest or subsequent Ticket Holder expressly aware of these Terms & Conditions and is responsible for ensuring that any Guest or subsequent Ticket Holder complies fully with these Terms & Conditions. For the purposes of this clause, making use of or using a Ticket shall include, without limitation, accepting the Ticket from any person, possessing the Ticket, presenting the Ticket to any Authorised Person outside the Venue, presenting the Ticket for entry to the Venue and/or utilising the Ticket in conjunction with or as part of a travel package or hospitality package.
- 6.5 Entry to the Venue will be permitted after the gate opening hours as specified on the Ticket, the App or as published on the Website.
- 6.6 In addition to the Ground Regulations (<u>lords.org/qroundregulations</u>), entry to the Venue will be subject to such health, safety and security rules and regulations which may be in place from time to time.
- 6.7 The Ticket Holder shall ensure:
 - 6.7.1 the Ticket(s) can be displayed correctly to be scanned by the LOC on the Match Day;
 - 6.7.2 the Ticket(s) is displayed within the App. The LOC cannot accept screenshots or photographs or printed versions of the Tickets from the App; and
 - 6.7.3 the mobile device displaying the Ticket has enough battery power and is fully functional (if the screen of the mobile device is damaged the LOC may be unable to scan the Ticket).

IBC and the LOC will not be obliged to reissue any Ticket(s) or be liable for any loss, damage, injury or disappointment suffered in connection with a Ticket Holder's failure to comply with this Clause 6.7 and which may result in the Ticket Holder being refused entry to the Venue.

- 6.8 The Ticket Holder must retain the Ticket (e.g. on the mobile phone which displays the Ticket, or the print at home paper version, if applicable) at all times.
- 6.9 IBC reserves the right at its reasonable discretion, and with reasonable notice where practicable, to make alterations to the time, date and/or venue of the ICC WTC Final and/or to substitute the seat or area indicated on the Ticket with another position. In the event of a material alteration, the Ticket Holder may be entitled to a refund to be determined in accordance with the Ticket Refund Policy.
- 6.10 The Ticket Holder is not guaranteed an uninterrupted and/or uninhibited view of any day of the ICC WTC Final from the position provided. IBC and the LOC do not guarantee protection from the elements or weather from any seat (including any area(s) allocated for general admission) within the Venue and the Ticket Holder acknowledges and accepts that they are required to take appropriate care for their sun protection and hydration.
- 6.11 A Ticket permits a Ticket Holder to occupy the seat indicated on the Ticket during the Match Day and unless Clause 6.12 applies, a Ticket Holder agrees to (i) remain in that allocated



seat wherever possible and shall in no event sit in any seat even if other seats appear empty; or (ii) not persistently stand in a seated area and/or in an accessibility area.

- 6.12 IBC and/or the LOC may from time to time allocate such alternative seat to a Ticket Holder at its discretion.
- 6.13 The Ticket Holder shall not engage in any form of Ambush Marketing and shall not conduct any activity that conflicts with, infringes upon or impairs the rights of any Commercial Partner.
- 6.14 The Ticket Holder shall not be entitled to conduct, carry out or cause to be conducted or carried out any promotions, advertising, marketing or other commercial activity in or around the Venue, unless the same has been expressly authorised in writing in advance by IBC (the Ticket Holder may be asked to deliver up a copy of any such authorisation upon entry to or at any time whilst within the Venue).
- 6.15 Except in each case with the prior written approval of IBC, the Ticket Holder shall not whilst in or around the Venue:
 - 6.15.1 offer any good(s) or service(s) for sale, including (without limitation) newspapers, periodicals, drinks, food, souvenirs, clothes or other merchandise; or
 - 6.15.2 distribute or give away or attempt to distribute or give away any free items or any political, religious, charitable, commercial, advertising or promotional material or other documents.
- 6.16 The Ticket Holder may be searched (including a search of the Ticket Holder's bags, clothes and other possessions) by or on behalf of IBC, the LOC and/or any Authorised Person prior to entry into or at any time within the Venue for the purpose of monitoring and enforcing compliance with the Terms & Conditions (including locating and removing any Prohibited Items). Should the Ticket Holder refuse to be searched in accordance with these Terms & Conditions, the Ticket Holder may be refused admission to and/or ejected from the Venue without refund or compensation. Prohibited Items may be removed, confiscated and/or destroyed at the discretion of IBC, the LOC and/or any Authorised Person and without obligation to return such items to the Ticket Holder or to compensate the Ticket Holder in respect thereof. Police may be informed where searches reveal Prohibited Items the possession of which IBC, the LOC and/or any Authorised Person believe may constitute a criminal offence.
- 6.17 No Ticket Holder shall be permitted to enter, attend or remain in attendance at the Venue where that person is banned by any competent authority and/or sports governing body from attending the Venue (or cricket matches or sports events more generally) and/or from receiving any Ticket (or tickets generally in respect of cricket matches or sports events).
- 6.18 The Ticket Holder acknowledges that they are individually responsible for their own property brought to and into the Venue (including Prohibited Items) and that there is no storage available at the Venue for any such items.
- 6.19 The Ticket Holder shall not, whilst in the Venue:
 - 6.19.1 conduct, carry out or cause to be conducted or carried out any form of betting or gambling whatsoever;
 - 6.19.2 use any electronic device to engage in any online betting activities in relation to the result, progress, conduct or any other aspect of the Match Day, including but not limited to ball-by-ball spread betting and/or the use of betting exchanges;
 - 6.19.3 use any electronic device to relay information on the progress, conduct or any other aspect of the Match Day for betting activities, unlicensed commercial activities or any other purposes in contravention of these Terms & Conditions, unless authorised or permitted to do so by IBC; or



- 6.19.4 offer to any third party any bribe or other reward to fix or to contrive in any way or otherwise improperly influence the result, progress, conduct or any other aspect of the Match Day.
- 6.20 If suspected by an Authorised Person of acting or assisting another person or persons acting in breach of Clause 6.19 of these Terms & Conditions, the Ticket Holder is deemed to have unconditionally accepted and agreed that they will fully cooperate with any enquiries made by IBC, the LOC, any Authorised Person and/or any relevant police and crime prevention authorities (including by providing the Ticket Holder's name and address, an explanation for the suspicious conduct, and being photographed and/or filmed by an Authorised Person), for the purposes of any criminal investigations or other legal proceedings and/or in connection with any investigation into a potential breach of these Terms & Conditions or the ICC Anti-Corruption Code.
- 6.21 Photographs and/or any other recordings of sound made or images taken within the Venue may be used for personal, private, non-commercial and non-promotional purposes only. The Ticket Holder shall not, except for personal, private non-commercial and non-promotional purposes only, and in any event not for commercial gain, make or use, broadcast, narrowcast, telecast, transmit, publish, disseminate, reproduce or circulate by any means (including, without limitation, utilising television, radio, satellite, the internet, any wireless service or any other current or future means of format or media), any broadcast, recording, audio, video, photograph, text, data, image, statistic, result, commentary, news report or any other information relating to the Match Day or the ICC WTC Final (in each case in whole or in part) or assist any other person(s) in the conduct of any of such activities.
- 6.22 Each Ticket Holder attending the Match Day irrevocably and unconditionally:
 - 6.22.1 consents without compensation to the recording of their voice, image and likeness captured by any means (including, without limitation, audio, visual and audio-visual recordings by television cameras and photographers) whilst present at or about the Venue;
 - 6.22.2 agrees to the transmission and use in perpetuity by IBC, its Commercial Partners and any licensee or assignee of IBC of their voice, image and likeness captured whilst present at or about the Venue, free of charge, by means of live or recorded video display, broadcast, transmission or other dissemination or recording, photographs or any other current and/or future media technologies to the fullest extent possible;
 - 6.22.3 acknowledges and agrees that IBC is the sole legal and beneficial owner of the copyright and any other intellectual property rights of any nature whatsoever in and to any recordings of sound made or images taken within the Venue (including, without limitation, any such recordings made by the Ticket Holder in breach of paragraph 6.21 of these Terms & Conditions), including future rights to such recordings or to any works derived from such recordings;
 - 6.22.4 hereby consents, on an irrevocable, worldwide and perpetual basis, to IBC using, disclosing, reproducing, transmitting, exhibiting, communicating, renting, adapting or publishing anywhere in the world any recordings of sound made or images taken within the Venue (including, without limitation, any such recordings made by the Ticket Holder):
 - (a) in whatever form IBC thinks fit (including the making of any distortions, additions or alterations to that work or subject matter or any adaptation thereof, or to any part of that work or subject matter or of any such adaptation);
 - (b) without making any identification of the Ticket Holder in relation thereto; and
 - (c) hereby unconditionally and irrevocably assigns to IBC all rights, including copyright and other intellectual property rights, in any recordings of sound made or images taken by the Ticket Holder within the Venue.
- 6.23 The barcode on each Ticket will only admit one entry per Ticket. The first Ticket scanned at



the entry gate to the Venue will allow entry, however, subsequent scans will not allow entry into the Venue.

- 6.24 A Ticket Holder is permitted to exit and re-enter the Venue on a Match Day provided that on exit the Ticket Holder must indicate the intention to gate staff to re-enter the Venue on the Match Day and thereafter the Ticket shall be scanned on exit and rescanned on entry to the Venue to allow re-entry. The same Ticket must be used during this process. IBC, the LOC and/or any Authorised Person reserve the right to refuse entry to any person who attempts to re-enter the Venue without having correctly scanned their Ticket upon leaving the Venue, or without having followed such other process for monitoring re-entry to the Venue as may be determined at the sole discretion of IBC, the LOC and/or any Authorised Person.
- 6.25 Each Ticket Holder acknowledges that their entry, presence and/or movement at the Venue is at their own risk this includes without limitation an acknowledgment to the risk of being struck by a cricket ball on the Match Day. IBC and the LOC will not be responsible for paying any compensation for any injury, illness, loss or damage suffered by a Ticket Holder unless Clause 10.4 applies.
- 6.26 No person who is subject to a ban or suspension imposed and/or recognised by the ICC, the ECB or any other ICC Member as a result of a breach of any applicable ICC, ECB or other ICC Member rules, regulations, codes or directives shall be permitted to enter the Venue and any such person found within the Venue on the Match Day shall be liable to immediate removal from the Venue.

7. BREACH AND CONSEQUENCES

- 7.1 Without prejudice to any other rights which IBC or the LOC may have, if any Ticket Holder (including any person in possession of an Unlawful Ticket):
 - 7.1.1 does not produce a valid Ticket upon request;
 - 7.1.2 breaches these Terms & Conditions (including for the avoidance of doubt, the Ground Regulations (<u>lords.org/groundregulations</u>);
 - 7.1.3 has previously engaged in or is found to be engaged in behaviour which is detrimental to the integrity of cricket and/or which brings or has the potential to bring into disrepute the ICC WTC Final, the Match Day, the ICC and/or the sport of cricket;
 - 7.1.4 is the subject of a Venue and/or ICC WTC Final banning order and/or has been prohibited from entry to any other sporting event or venue worldwide;
 - 7.1.5 may unreasonably obstruct the viewing of other spectators;
 - 7.1.6 may be a source of danger, nuisance or annoyance or who may otherwise give rise to concerns in relation to the safety and security arrangements for the Match Day or who is behaving in any way that is or could reasonably be construed as provocative, discriminatory, offensive, indecent or threatening (whether to the life or safety of themselves or any other person(s)), including but not limited to:
 - (a) public nudity or indecency;
 - (b) excessive noise or any interference with the conduct of the Match Day;
 - (c) the wearing or other display of commercial, political or offensive signage or logos;
 - (d) the throwing of any object that might injure or cause damage to people or property;
 - (e) the obstruction of any gangway, access-way, exit, entrance or staircase;
 - (f) climbing roofs, walls, fences, stands, lighting masts or any other structures or constructions in the Venue or standing on seats;



- (g) defacing or obscuring any notice, advertisement, branding or signage;
- (h) smoking in any area where smoking is not permitted; and/or
- (i) engaging in any conduct (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify any reasonable person (including, without limitation, any player, umpire, referee, Authorised Person or other spectator) on the basis of their race, sex, gender, sexual orientation, religion, culture, colour, descent, nationality or ethnic origin;
- 7.1.7 fails to comply with instructions from any Authorised Person, police, steward or other security officer;
- 7.1.8 is noticeably under the influence of alcohol, illicit drugs or any behaviour-modifying substance;
- 7.1.9 damages, interferes with or tampers with any property of any third party; and/or
- 7.1.10 is in possession of any Prohibited Items, including:
 - (a) any article that is offensive, dangerous, hazardous and/or illegal or that may be used or that may be expected to be used as a weapon or a missile or that may compromise or otherwise interfere with the enjoyment, comfort or safety of (or pose a hazard to) any person or security at the Venue (including, without limitation, knives, fireworks, firearms, explosives, flammable items (other than cigarette lighters or matches for personal use), compressed gas containers, maces, flares, lasers, smoke bombs, illicit drugs (other than those prescribed by a registered medical practitioner) and/or flag sticks that are rigid or protrude more than a hand's breadth below the flag);
 - (b) alcohol (other than as permitted by the Ground Regulations (lords.org/groundregulations) or otherwise purchased or provided in the Venue);
 - (c) metal cans and glass bottles (other than as permitted by the Ground Regulations (lords.org/groundregulations) or otherwise purchased or provided in the Venue);
 - (d) unless otherwise specified in the applicable Ground Regulations (lords.org/groundregulations) and other than those purchased or provided in the Venue, any food or non-alcoholic drinks other than small amounts for personal consumption;
 - (e) animals (other than guide dogs / service animals);
 - (f) banners, placards, leaflets, signs or other materials, items, objects or clothing displaying political, religious, offensive or race-related messages, slogans or images or promotional or commercial identification or messages in breach of Clause 6.14 of these Terms & Conditions;
 - (g) any commercial digital video camera equipment whatsoever (whether or not for personal use);
 - (h) any camera or other type of photographic or recording device (of any nature whatsoever and whether capable of capturing still or moving pictures) other than for personal non-commercial use;
 - (i) drones, unmanned aerial vehicles or operating equipment in respect of the same;
 - (j) any other items listed as prohibited on the applicable Ground Regulations (lords.org/groundregulations); and/or



- (k) any other items that IBC, the LOC and/or any Authorised Person determine may in their opinion be a source of danger, nuisance or annoyance or which may otherwise give rise to concerns in relation to the safety and security arrangements for the Match Day;
- 7.1.11 is suspected of committing, or having committed, or being likely to commit, a criminal offence in or about the Venue;
- 7.1.12 whilst within the Venue, enters any restricted access or prohibited area or other area where that person is not permitted, including but not limited to:
 - (a) the playing field, any dressing rooms, practice areas or other players' or officials' areas; and/or
 - (b) any area for which accreditation is required or which is designated as an area to which members of the public are not entitled access;

they will:

- (i) be refused entry to and/or ejected from the Venue without refund or compensation;
- (ii) have the Ticket and/or any future Ticket(s) for the ICC WTC Final voided without refund or compensation;
- (iii) have their Account closed and be excluded (indefinitely or for a period of time determined by IBC or the LOC) from applying to purchase any Tickets in respect of any future matches or events held by the ICC or at the Venue by the LOC;
- (iv) have any such other action taken against them as may be determined by IBC and/or the LOC; and/or
- (v) have legal action taken against them in connection with such matters.
- 7.2 In addition to Clause 7.1, if a Member or Candidate acquires an Unlawful Ticket, such a Member may be referred to the Marylebone Cricket Club's disciplinary panel and such a Candidate may have their name removed from Marylebone Cricket Club's candidates' book.
- 7.3 In addition to Clause 7.1, if the Ticket Holder has or IBC or the LOC reasonably suspects a Ticket Holder has committed a ticket touting offence (i.e. the unauthorised sale or disposal of a Ticket), the LOC will notify the ECB, who may in turn notify the First-Class Counties and/or the relevant law enforcement authorities. By purchasing or being allocated any Ticket(s), the Purchaser accepts that IBC or the LOC may disclose the Purchaser's details for these purposes, including the Ticket Holder's personal details, information about the ticket touting offence and about Ticket purchases (including payment details).

8. <u>REFUNDS</u>

The Ticket Holder, in agreeing to these Terms & Conditions, also agrees to comply with and be bound by the Ticket Refund Policy. If any day of the Match Day is cancelled or curtailed for any reason (including due to adverse weather conditions), there shall be no obligation on IBC or the LOC to offer any refund or other compensation except as expressly provided in the Ticket Refund Policy. In addition, the Purchaser shall be deemed to have made any Guest any or subsequent Ticket Holder expressly aware of the Ticket Refund Policy and is responsible for ensuring that any Guest or subsequent Ticket Holder complies fully with its terms.

9. EVENTS OUTSIDE THE LOC'S CONTROL

IBC and the LOC will not be liable for any failure (whether complete or partial) or delay in relation to the performance of its obligations under these Terms & Conditions where the failure or delay arises from an event beyond its control and IBC or the LOC and IBC and the



LOC reserve the right to cancel any Ticket without notice. In such cases, the Purchaser may be entitled to a refund for the price of the Ticket.

10. <u>LIABILITY</u>

- 10.1 Subject to Clause 10.4, ICC, IBC, the LOC nor any of the Official Ticketing Agents, Authorised Agents or Authorised Persons shall not be liable for:
 - 10.1.1 any injury, loss or damage including (without limitation) bodily or mental harm, personal property damage or any loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising from the Match Day or the ICC WTC Final (including, without limitation, arising as a result of the cancellation, postponement or relocation of the same in each case) and/or occurring their attendance at the Venue nor for any refund, loss or damage to or theft of their property howsoever such injury, loss or damage may be caused, and a Ticket Holder agrees that no claim, complaint or proceeding will be brought in relation to the foregoing and shall indemnify the IBC, the ICC, the Official Ticketing Agents, the Authorised Agents, the LOC in respect of any liability for any such injury, loss or damage;
 - 10.1.2 whether foreseeable or not and whether as a result of strike action or otherwise, any indirect or consequential loss or damages or the costs of any personal travel or accommodation or any other arrangements howsoever made in relation to any Match Day under any circumstances;
 - 10.1.3 interruption, delay and/or restriction of the ground on a Match Day caused by the position of the Ticket Holder's seat and/or the actions of other spectators;
 - 10.1.4 refund, loss, damage, injury or disappointment suffered for failure to download or bring a Ticket on the Match Day; and/or
 - 10.1.5 any failure, delay, refund, loss, damage or expense caused by circumstances outside IBC's or the LOC's reasonable control.
- 10.2 Subject to Clause 10.4, ICC, IBC and the LOC are not responsible for any:
 - 10.2.1 technical glitches or malfunctions or any other problems out of its control that result in a purchase not being properly received by the LOC; and
 - 10.2.2 damage, loss, injury or disappointment suffered as a result of not obtaining a Ticket.
- 10.3 IBC does not make or give, and no Authorised Person has any authority to make or give, any representation, condition or warranty regarding the quality, content or duration of a Match Day, and any such representation, condition or warranty is hereby excluded.
- 10.4 Nothing in these Terms & Conditions seeks to exclude or limit IBC's or the LOC's liability for death or personal injury caused by its negligence or any other type of liability which cannot be excluded or limited by applicable law.
- 10.5 IBC's and the LOC's total liability in all other circumstances shall otherwise, under, or in connection with these Terms & Conditions will not exceed the face value of the Ticket(s) as at the date such liability arose.
- 10.6 Each Ticket Holder shall indemnify and hold IBC, the ICC, the Official Ticketing Agents, the Authorised Agents, the LOC and all Authorised Persons harmless from and against all loss, damages and liabilities, including (without limitation) bodily or mental harm, personal property damage or loss, loss of profit, business or opportunity, indirect or consequential loss, special damages or any other loss and/or harm howsoever arising (including but not limited to the costs of enforcement or attempted enforcement of these conditions), suffered or incurred by any of them in connection with, resulting from, or arising out of, a breach by the Ticket Holder of any of these Terms & Conditions.



11. <u>RETURNS</u>

Unless otherwise agreed by LOC, a Purchaser is unable to return a Ticket for any Match Day and is encouraged to use the Official Resale Platform if they can no longer attend the Match Day.

12. ANTI-DISCRIMINATION

- 12.1 The ICC, ECB and the LOC are committed to promoting diversity and equal opportunities and expects all visitors to the Venue to share this commitment and comply with the ICC Anti-Discrimination Code.
- 12.2 Ticket Holders must at all times refrain from any conduct or behaviour which is discriminatory on the grounds of: age; disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, religion and belief, sex or sexual orientation.
- 12.3 If any Ticket Holder engages in any conduct or behaviours as referred to in Clause 12.2, as determined by the LOC in its reasonable opinion, Clause 7 shall apply.

13. <u>AMENDMENT</u>

IBC and the LOC reserve the right to make amendments to these Terms & Conditions from time to time at IBC's or the LOC's sole discretion and without notice (including, without limitation, by amending or supplementing the Ground Regulations (<u>lords.org/groundregulations</u>). A full copy of the latest version of the Terms & Conditions (as amended, if appropriate) will be available on the Website and, upon request, from the LOC.

14. STATUTORY RIGHTS

These Terms & Conditions shall not affect a Ticket Holder's statutory rights as a consumer.

15. <u>WAIVER</u>

No failure or delay by IBC or the LOC (or by any third party which has rights under these Terms & Conditions pursuant to Clause 16 hereof) to exercise any right (in whole or in part) under these Terms & Conditions shall constitute a waiver of that right, nor restrict any further exercise of that right. To the extent that IBC or the LOC (or any third party which has rights under these Terms & Conditions pursuant to Clause 16 hereof) is prevented or delayed by matters beyond its reasonable control from performing any of its obligation(s) under these Terms & Conditions, IBC or the LOC (or such third party, as the case may be) shall be relieved of any liability to any Ticket Holder for failure to perform or for delay in performing any such obligation(s).

16. CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 1999

- 16.1 Unless stated in Clause 16.2, no third party shall have the right to enforce any of these Terms & Conditions under the Contracts (Rights of Third Parties) Act 1999. However, is agreed and acknowledged that on account of Clause 2.9 and Clause 3.16.3, IBC and the LOC shall have the benefit of and be entitled to enforce all the provisions of these Terms & Conditions against Guests notwithstanding that they may not be a party hereto.
- 16.2 Each of the following third parties shall have the right under the Contracts (Rights of Third Parties) Act 1999 to enforce:
 - (a) in the case of the LOC, any paragraph of these Terms & Conditions in which the LOC is referred to (either explicitly or by implication);
 - (b) in the case of any Authorised Person, any paragraph of these Terms & Conditions which refers to an Authorised Person (either explicitly or by implication);



- (c) in the case of IBC, any paragraph of these Terms & Conditions in which IBC is referred to (either explicitly or by implication);
- (d) in the case of the ICC, Clauses 7.1.12(b) (iii), 10.1, 10.2, 10.6, 15, 16.2(d), 17 and 21 of these Terms & Conditions;
- (e) in the case of each of the Official Ticketing Agents, Clauses 10.1, 10.6, 15, 16.2(e) and 21 of these Terms & Conditions;
- (f) in the case of each of the Authorised Agents, Clauses 10.1, 10.6, 15, 16.2(f) and 21 of these Terms & Conditions; and
- (g) in the case of any Commercial Partner, Clauses 6.22.2, 15, 16.2(g) and 21 of these Terms & Conditions.

17. PERSONAL DATA

The Ticket Holder irrevocably and unconditionally consents to the collection, use and insertion into a database by or on behalf of IBC and/or the LOC of personal information provided by the Purchaser and any other Ticket Holder in accordance with Data Protection Act 2018 for the purposes of implementation of these Terms & Conditions, including for administration, communication, enforcement and access control purposes. IBC and/or the LOC may share such personal information with the ICC and other parties as set out in the Privacy Policy and as may be generally and reasonably required for the proper and efficient staging of the ICC WTC Final and to give effect to any of its rights in terms of these Terms & Conditions. The Privacy Policy details how IBC and the LOC use and disclose personal information, how a Ticket Holder can access and/or correct their personal information and how a Ticket Holder can make a complaint about IBC's or the LOC's use or disclosure of personal information.

18. <u>SEVERANCE</u>

Each of the provisions set out in these Terms & Conditions shall be severally enforceable. Notwithstanding that the whole or any part of any provision(s) of these Terms & Conditions may be declared void, ineffective or unenforceable in any respect by any competent court in any jurisdiction, the provision(s) in question (or part thereof, as the case may be) shall be severed to the extent necessary and the other provision(s) of these Terms & Conditions and the remainder of the provision(s) in question (as applicable) shall continue in full force and effect.

19. INTELLECTUAL PROPERTY RIGHTS

The Ticket Holder shall not use, alter, copy or otherwise deal with any of the symbols, trade marks, logos and/or intellectual property appearing on a Ticket, and shall not purport or attempt to create any Ticket-related intellectual property rights.

20. LANGUAGE

These Terms & Conditions have been drafted in the English language. In the case of any conflict or ambiguity between the English version of these Terms & Conditions and any translation of them into any other language, the English version of these Terms & Conditions will prevail.

21. GOVERNING LAW AND JURISDICTION

These Terms & Conditions and any dispute or claim arising out of or in connection with these Terms & Conditions (including, without limitation, any dispute or claim relating to noncontractual obligations) shall be governed by and interpreted in accordance with English law and any dispute (including, without limitation, any non-contractual dispute or claim) arising from or in connection with these Terms & Conditions or a Ticket Holder's attendance at the ICC WTC Final shall be submitted to the non-exclusive jurisdiction of the English courts. Notwithstanding the foregoing, IBC and the LOC reserve the right to pursue any legal



proceedings in a competent court in the defendant's domicile, which proceedings shall be governed by and interpreted in accordance with English law.

Ref: tcgeneraladmissionticketswtc2025 final